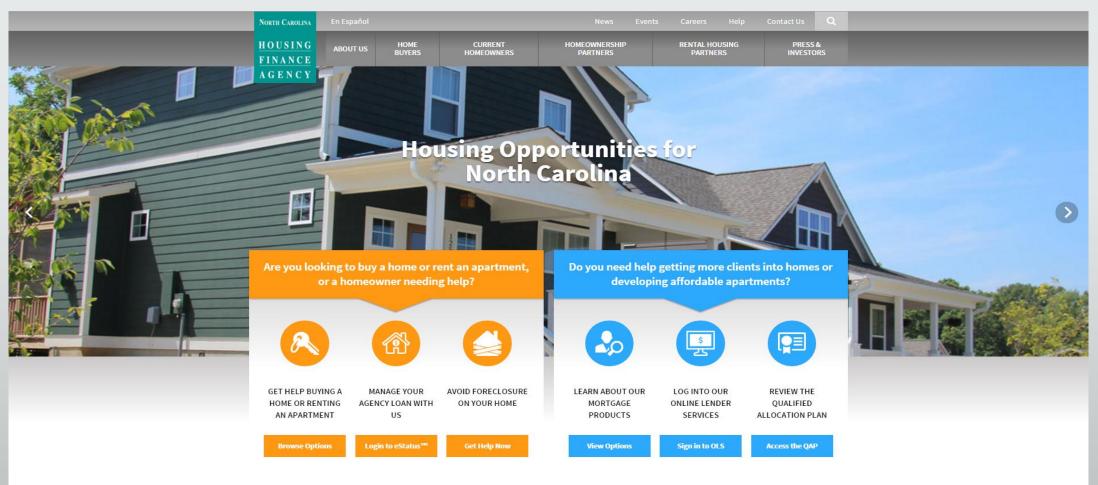
# NCHFA Webinar: Annual Training for Self-Help Loan Pool (SHLP) Members

June 4, 2020



# NC Housing Finance Agency's Mission

To create affordable housing opportunities for North Carolinians whose needs are not met by the market







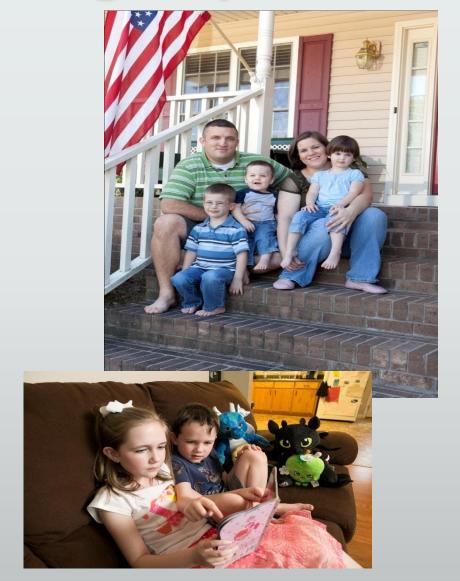
# NC Housing Finance Agency

- The North Carolina Housing Finance Agency (NCHFA) is a self-supporting public agency. It has financed over \$25 billion in affordable homes & apartments.
- Instituted by the General Assembly in 1973, the Agency's sole purpose is to create housing opportunities for North Carolinians whose needs are not met by the market.

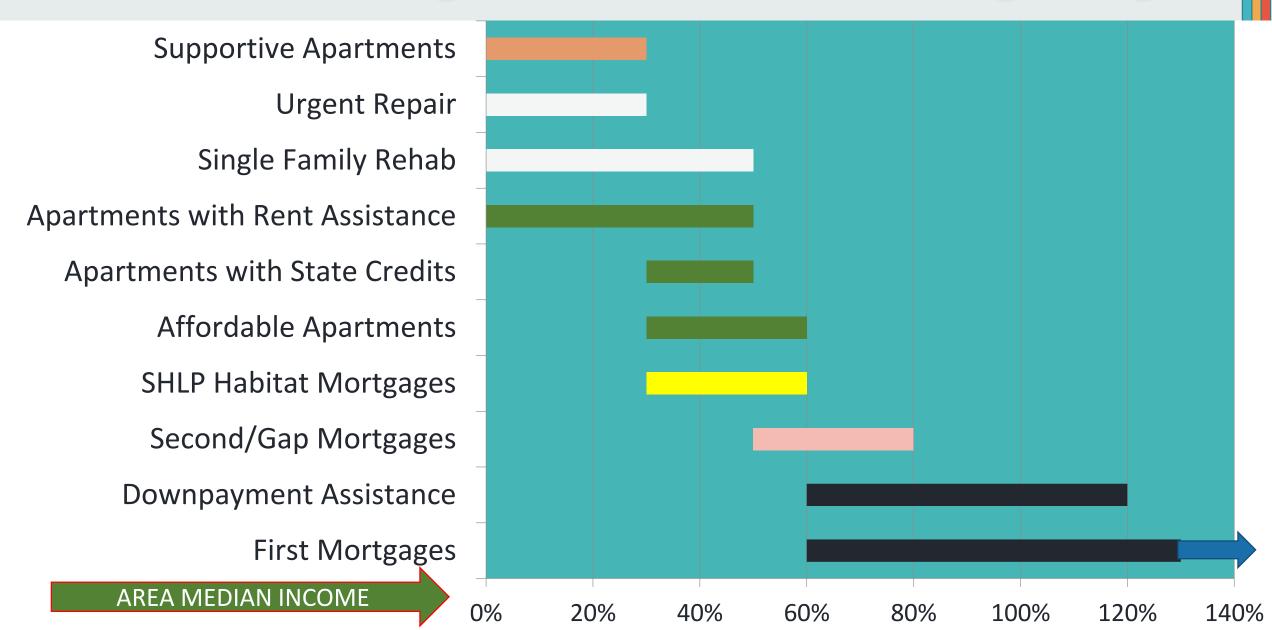


# NC Housing Finance Agency

- More than 293,320 households have benefited from our investments.
- More than 121,420 home buyers assisted
- Nearly 103,030 Apartment Homes
- All **100** counties have improved their housing stock and have benefited from the jobs and tax revenues generated by NCHFA financed projects/programs.



## NCHFA Programs & Income Targeting



# NC Housing Finance Agency

Self-Help Loan Pool (SHLP) & Other NCHFA programs used by NC Habitat for Humanity (HFH) Affiliates have provided more than \$415 million in financing to help 5,000+ Borrowers







#### TRAINING AGENDA

**Welcome & Announcements** 

How We Did in 2020 & What's New in 2020

**Special Changes due to COVID-19** 

**Prep for Implementation for HUD Rule** 

**Underwriting Tips** 

**Closing & Post-Closing Tips** 



# How We Did in 2019 What's New in 2020

Josh Burton, HOC Team Leader & Community Partner Coordinator

Sonia B. Joyner, Director of Home Ownership





## SHLP Program Stats

	2019	2018	2017
# Loans Closed	<mark>178</mark>	179	193
Avg. HH Income	<b>\$29,471</b>	\$29,367	\$27,080
Avg. HH Size	<b>3.14</b>	3.31	3.47
Avg. Sales Price	<b>\$139,500</b>	\$136,033	\$126,499
Median Sales Price	<b>\$136,900</b>	\$135,000	\$121,900

# SHILP Program Stats

	2019
# New Homes	<mark>165</mark>
# Existing Homes	<mark>14</mark>
Avg. Appraisal	<b>\$140,541</b>
SystemVision™ Crawl	<mark>55</mark>
SystemVision™ Slab	<mark>79</mark>
Green Building	<mark>73</mark>



#### Member Recognitions

# **Top Loan Producers for 2019**

- Large Market
- Medium Market
- Small Market







#### Member Recognitions

#### 2019 Top Loan Producers in Large Markets:

- Fayetteville Area Habitat for Humanity (17)
- Habitat for Humanity of Greater Greensboro (12)

#### 2019 Top Loan Producers in Medium Markets:

- Asheville Area Habitat for Humanity (12)
- Habitat for Humanity, Orange County, N.C., Inc. (12)

#### 2019 Top Loan Producers in Smaller Markets:

- Henderson County Habitat for Humanity (10)
- Habitat for Humanity of the NC Sandhills (9)



## Top Ten Loan Producers in 2019

- 1. Fayetteville Area HFH
- 2. Greater Greensboro
- 3. Asheville Area
- 4. Wake County
- 5. Charlotte
- 6. Orange County
- 7. Henderson County
- 8. Durham County
- 9. NC Sandhills
- 10. Our Town/North Mecklenburg County



## Member Recognition

## 2019 NCHFA Housing Award for Homeownership



of Wake County

Serving Wake and Johnston Counties

**Crosstowne Neighborhood** in Raleigh





https://www.youtube.com/watch?v=KujvjHvHjMk



## Funding for SHLP in 2020

#### **Up To \$10 Million Available:**

- ➤ Max. Loan: \$35,000 / \$50,000 \*in an Underserved County
- >SHLP Loan cannot exceed 50% of Sales Price
- ➤ Min. HFH Investment = \$10,000 \*2<sup>nd</sup> Amortizing Option
- ➤ Member fee = \$1,500 for each SHLP loan closed

#### **Loan Cap Per Member:**

- >Up to 12 loans inside Member's primary Service County
- >Up to 3 loans in each County outside Member's primary



# Funding for SHLP in 2020

Options	New	Rehab	SystemVision™
	Construction		Only
Participation Loan	\$35K or <b>\$50 K</b>	\$35K or <b>\$50K</b>	\$1,000 to Borrower
Max	(amortizing)	(amortizing)	(forgiven over 5 yrs.)
SystemVision Fee	\$4,000 / \$5,000	\$5,000 / \$6,000	\$3,000/\$4,000
Green Building	\$1,000 (Max w/SV)	***	\$1,000 (Max w/SV)
Fee			
Member Fee	\$1,500	\$1,500	****
Total (maximum)	\$42,500/\$57,500	\$41,500/\$57,500	\$5,000/\$6,000



#### First Bank Commitment

- First Bank started working with HFH of the N.C. Sandhills (Aberdeen)
- Expanded commitment to all HFH Affiliates in NC announced at Camp Habitat (Sept. 2019)
- Providing 2% financing for interested SHLP Members to combine with HFH and NCHFA financing (\*shared 2<sup>ND</sup> Mortgage)
- *OPTIONAL:* HFH provides a *deferred* 3<sup>RD</sup> mortgage to cover interest to be paid to First Bank that is forgiven over time.
- Member submits Alternate 1<sup>ST</sup> Mortgage Review form to NCHFA and has it approved before submitting a SHLP reservation with First Bank funding.

**FIRST BANK** 

## First Bank Option

Sales Price

\$125,000

Alternate 1st Mortgage Lender: First Bank

HFH Affiliate / Shared 2<sup>nd</sup> NCHFA-SHLP / Shared 2<sup>nd\*</sup>

HFH Affiliate / 3<sup>rd</sup> Mortgage

**Total Funding:** 

**\$ 65,000** amortizing @ 2%

**10,000** amortizing @ 0%

**35,000** amortizing @ 0%

**15,000** deferred\* @ 0%

\$125,000

Borrower PMT w/ First Bank = \$516.32 (20 yr) "Zero Equivalent" loan w/ HFH & NCHFA only = \$520.83



#### Submit Alternate 1ST Mortgage Review Form

• <a href="https://www.nchfa.com/homeownership-partners/community-partners/community-programs/self-help-loan-pool/forms-and-resources">https://www.nchfa.com/homeownership-partners/community-programs/self-help-loan-pool/forms-and-resources</a>

#### Forms and Resources

HOME Written Agreement (September 2016 - September 2018)
SHLP Membership Application (updated January 2020)

SHLP Membership Renewal Form (updated December 2018)

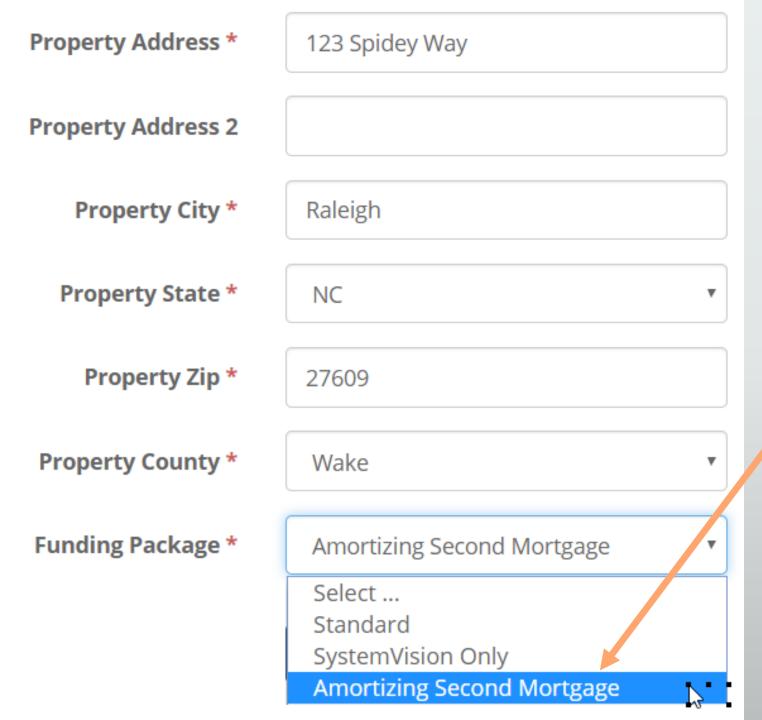
SystemVision for New Homes Program Service Agreement (September 2019)

SHLP Program Participation Guidelines (April 2020)

#### **General Resources**

2020 Introduction and Overview to the Self-Help Loan Pool (April 2020)
Alternate First Mortgage Review Form

Which business holds the Mortgage Lender License for these transactions?			
	First Bank		
Lender: Primary Contact Name	Email Address	Phone Number	
Ashley Eubanks	aeubanks@localfirstbank.com	919-796-9931	
License Number	License Type	Expiration Date	
NA - Bank	NA - Bank	NA	
Which individual(s) holds the Mortgage Loan Originator License for these transactions?			
	Ashley Eubanks		
<b>Originator: Primary Contact Name</b>	Email Address	Phone Number	
Ashley Eubanks	aeubanks@localfirstbank.com	919-796-9931	
License Number	License Type	Expiration Date	
NMLS #429929	NA	NA	



**Select CORRECT Funding Package:** Second **Amortizing** Mortgage

= Shared 2<sup>ND</sup> with or without SystemVision™ + Green Certification, if needed

# Typical Funding Setup w/ First Bank

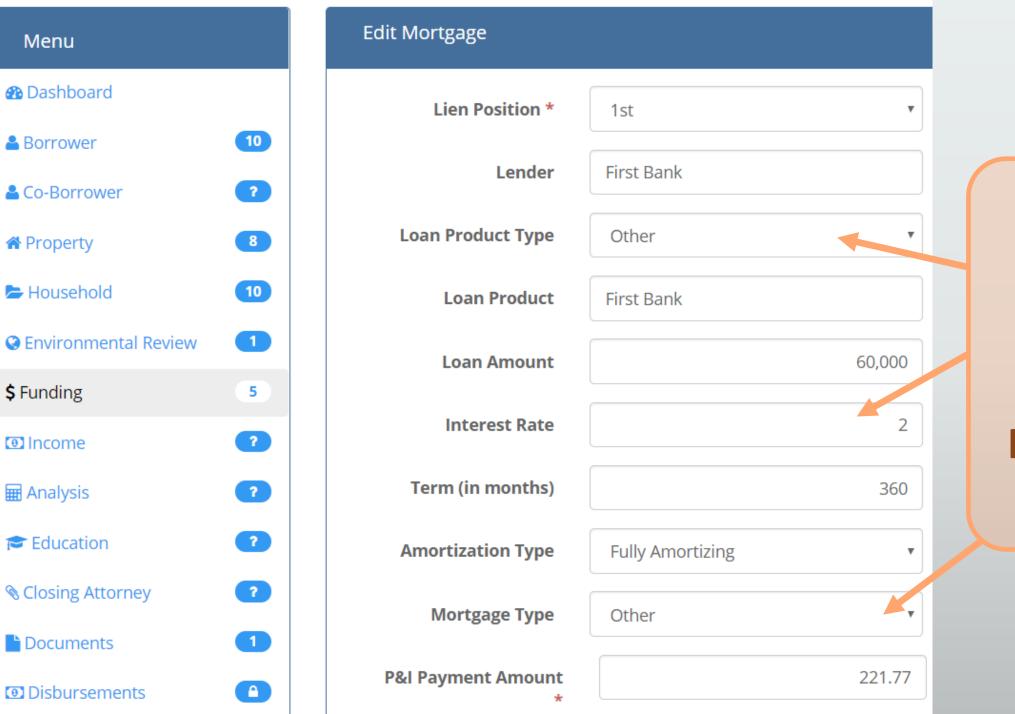
First Bank / 1<sup>st</sup> Mortgage = **Amt. To Be Determined by HFH** @ **2**%, Amortizing

HFH / Shared 2<sup>nd</sup> Mortgage = **\$10,000** or more To Be Determined by HFH @ 0%, Amortizing

NCHFA - SHLP / Shared 2<sup>nd</sup> Mortgage = \$35,000 or \$50,000 @ 0%, Amortizing

HFH / 3<sup>rd</sup> Mortgage (\*Optional) = Amt. To Be Determined by HFH @ 0%, Deferred & Forgiven





First
Bank
Loan
should
look like
this



Sales Contract Date:	05/29/2020		
LTV Calculation		Expense	Amount
Total Loans	\$115,000.00	Sales Price	\$115,000.00
Appraised Value	\$120,000.00	Plus Closing Costs	\$2,000.00
LTV	95.83%	Plus Prepaid Items	\$2,000.00
		Total Cost To Buyer:	\$119,000.00

Name	Туре	Lien Position	Amount
First Bank (First Bank)	Loan	1	\$60,000.00
SHLP Loan	Loan	2	\$35,000.00
Habitat for Humanity of the Charlotte Region, Inc. (Habitat for Humanity)	Loan	2	\$10,000.00
Habitat for Humanity of the Charlotte Region (Habitat for Humanity)	Loan	3	\$10,000.00
		Total Funding:	\$115,000.00
		Funds Needed at Closing:	\$4,000.00

1<sup>st</sup> = First Bank 2<sup>nd</sup> = HFH & NCHFA / SHLP **Participation** Loan 3<sup>rd</sup> = Optional **HFH Equity Lien / Interest Subsidy** 

# Other Alternate 1ST Mortgage Option:



# **USDA 502 Direct**

For more info, please contact one of the following USDA Intermediaries based in North Carolina:

The Housing Assistance Corporation (Hendersonville, NC)

Heather Boyd, Housing Counselor

828-692-4744, x108 or heather@housing-assistance.com

Wilson Community Improvement Association (Wilson, NC)

Barbara Blackston, Executive Director

252-243-4855, x206 or blackston@wciainc.org



#### Key Dates: End of Fiscal Year 2020

- 1. June 16<sup>th</sup> Last Day to submit underwriting packages
- 2. June 18<sup>th</sup> Last Day for the approval of underwriting packages (all pended items cleared. If applicable, other first mortgage loan approval required.)
- 3. June 19<sup>th</sup> Last Day to log into the portal to schedule closings or submit documentation for reimbursements for other fees/incentives
- **4.** June 29<sup>th</sup> and 30<sup>th</sup> Closings only if scheduled by June 19<sup>th</sup>
- 5. July 1<sup>st</sup> 9<sup>th</sup> No Closings



# What's New: Program Changes for 2020

- Increased Member Fee (\$1,500) + Increased SystemVision™ New Construction certification fees (\$4,000 / \$5,000)
- Higher Loan Amount available to Members selling homes in an **Underserved County: Up to \$50,000**
- Various Portal Enhancements Implemented
- New Recertification Form for HHs Needing Supplemental Home **Buyer Education**
- Existing Properties, including recycled homes, must be inspected by a **NC licensed Home Inspector**



#### **Underserved Counties for 2020**

Under either the first mortgage or second mortgage option, SHLP members can receive \$50,000 per loan for up to 3 home buyers in each eligible Underserved County served

- If you serve more than 3, only \$35,000 will be available.
- Submit reservation as normal but also submit Message requesting \$50,000 since borrower is buying a home in an Underserved County. Please make request before submitting Underwriting Package.
- Reminder: Affordability period = 15 years when > \$40,000

Amount of SHLP	Affordability Period:
Assistance (\$):	
More than \$40,000	15 years
\$15,000 to \$40,000	10 years
Less than \$15,000	5 years

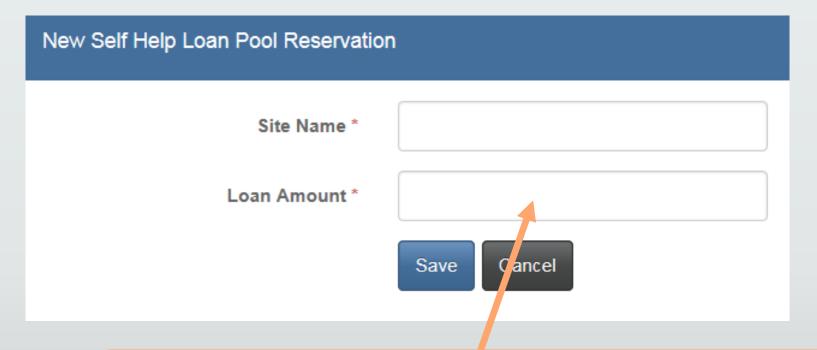


## **Underserved Counties for 2020 = 49**

Alexander	Davidson	Madison	Rockingham
Alleghany	Davie	McDowell	Rowan
Anson	Edgecombe	Mitchell	Rutherford
Ashe	Franklin	Montgomery	Sampson
Avery	Granville	Nash	Scotland
Bladen	Guilford (not GSB)	Northampton	Stokes
Brunswick	Halifax	Onslow	Surry
Burke	Haywood	Pasquotank	Vance
Carteret	Hoke	Person	Watauga
Caswell	Jones	Polk	Wilkes
Columbus	Lenoir	Richmond	Wilson
Craven	Lincoln	Robeson	Yadkin
			Yancey



#### Reserving \$ for home in Underserved County



\*NCHFA will manually adjust amount to \$50,000 for home in an Underserved County.

Please send Portal Message to confirm home is in an Underserved County.





#### **NEW: Recertification Form**

Borrowers who completed their home buyer education course *more* than 12 months prior to closing must either:

 Retake an approved Home Buyer Education course (in-person or online) and submit a new Certificate of Completion

#### <u>OR</u>

 Complete Supplemental Home Buyer Education with a certified housing counselor <u>and</u> submit a **Recertification Form** from a certified housing counselor issued within 12 months of the anticipated closing date.

\*please use form provided in CPLP Guidelines, see Appendix 7).



Downloaded form from SHLP Forms & Resources page on NCHFA website:

https://www.nchfa.com/homeownership-partners/community-partners/communityprograms/self-help-loan-pool/forms-and-resources

#### Recertification Form: **Supplemental Home Buyer Education** Completed

oan pool borrowers who completed an approved Home Buyer Education course more than 12 conths ago must receive Supplemental Home Buyer Education provided by a certified housing bunselor.
·*************************************
an Pool Borrower:
nticipated Closing Date:
ertified Housing Counselor:
gency:
none: Email:
*************************
ertify that the Loan Pool Borrower listed above received Supplemental Home Buyer
lucation from me on (date) and, in my opinion, has a good understanding of
a home buying process. The topics covered included (*attached additional sheet if needed):



Menu	
<b>⚠</b> Dashboard	
<b>≜</b> Borrower	
♣ Co-Borrower	
♠ Property	
<b>►</b> Household	
© Environmental Review	
\$ Funding	<b>(A)</b>
1 Income	
Analysis	
Education	
<b>⊗</b> Closing Attorney	
Documents	
Post Closing Documents	<u> </u>
<ul><li>Disbursements</li></ul>	
<b>№</b> Messages	

Post Closing Documents				
Document	Needed?	Received	Approved	
Hazard Insurance	Yes	01/06/2020	01/06/2020	
Deed of Trust	Yes	12/30/2019	12/30/2019	
Promissory Note	Yes	12/30/2019	12/30/2019	
Restrictive Covenants	Yes	12/30/2019	12/30/2019	
Repairs Report	Yes	11/21/2019	11/21/2019	
Borrower's Affidavit	No			
Certificate of Occupancy	No	Člasina		
Green Building Certification	110		Docume	
HUD 1	No Nee	eded for	<b>Paymer</b>	nt
Loan Closing Disclosure for 1st Mortgage	No YOU	can nov	v see wh	at
Loan Closing Disclosure for Participation Mortgage	No			
Request of Notice	gocui	ments a	re requii	rea,
Cappiemental Closing Instructions	receive	ed, and	still awa	iting
System Vision Certification	No	rece	int	
		IPLP		

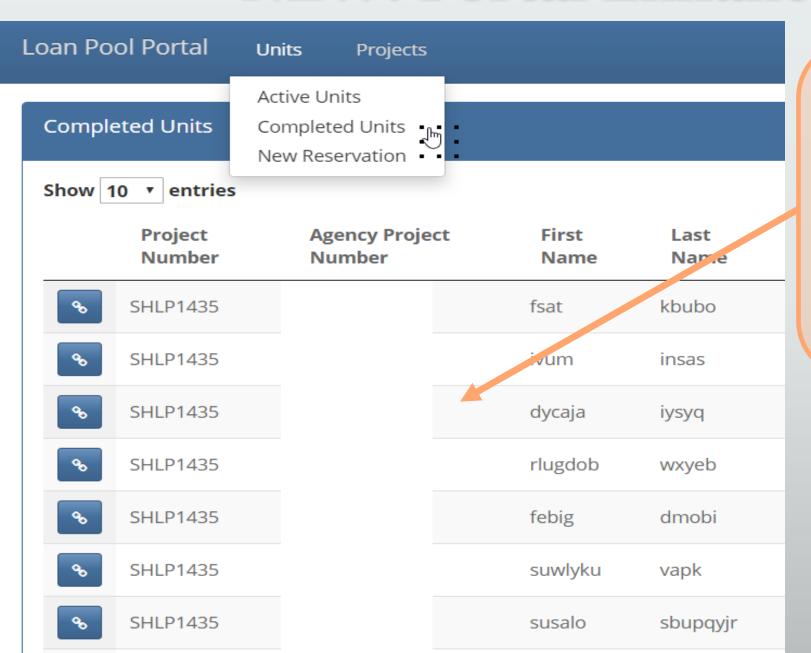
Disbursements

Menu	
<b>⚠</b> Dashboard	
<b>≜</b> Borrower	<b>(1)</b>
♣ Co-Borrower	<b>(1)</b>
♣ Property	<b>(1)</b>
<b>►</b> Household	<b>(1)</b>
© Environmental Review	<b>(1)</b>
\$ Funding	<b>(1)</b>
1 Income	<b>(1)</b>
■ Analysis	<b>(A)</b>
Education	<b>(1)</b>
<b>⊗</b> Closing Attorney	<b>(1)</b>
Documents	
Post Closing Documents	A

Disbursements

Effective Date	Payee	Туре	Status	Amount	Check Date	Check Number
01/06/2020	CHARLOTTE HFH	Loan	Complete	\$35,000.00		
01/06/2020	CHARLOTTE HFH	Fee	Complete	\$1,200.00		

Track Disbursements After Closing
You can now see when a payment was
processed by NCHFA



See completed and active loan pool units

Five years of active and complete units available now

Loan Pool Portal Units Projects

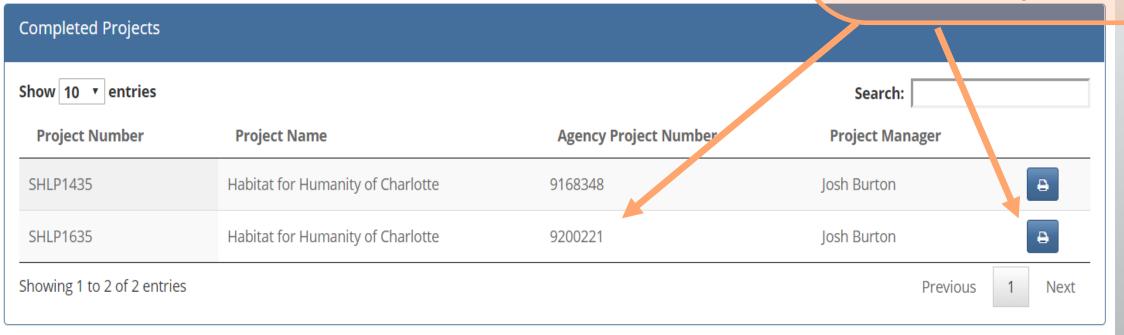
SHLP

yqpbyre txekl and rfelpyh ppecd

Charlotte, NC 2820

See a report of all loans closed in a year.

Select active or completed projects, then click the printer symbol to generate a report of all loans from that year



## NEW: Use of Licensed Home Inspector

For an existing home, including "recycled" units, SHLP requires a home inspection and a local housing code inspection  $\overline{(*HQS if applicable)}$ .

In the past, we allowed the Construction Supervisor or Manager to provide a list a needed repairs &/or replacements along with proof that they were completed

Starting in 2020, the Home Inspection must be completed by a N.C. licensed **Home Inspector** 

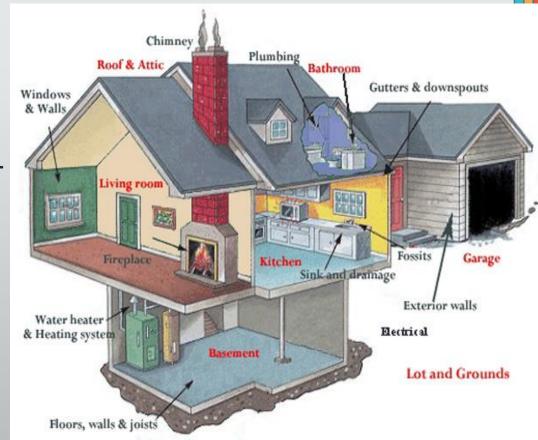


## Required Inspections for Existing Homes

## **Licensed Home Inspection**

- Evaluation of condition of home & major building systems by a N.C. Licensed Home Inspector
- Goal: to identify deferred maintenance issues and major/moderate deficiencies (moisture penetration, structural, nonfunctioning systems, etc.)
- Fix threats to the property &/or the borrower

- 1. Threats to Occupants
- 2. Threats to Structure
- 3. Major systems w/ < 5 years of Usable Life





## Required Inspections for Existing Homes

## **Local Minimum Housing Code Inspection**

- To identify health & safety threats to living in property (trip hazards, peeling paint, absence of railings, shock threats, pest access, mold, ability to heat food, etc.).
- Home must pass the Inspection.
- NOTE: <u>IF</u> no Minimum Housing Code, a Housing Quality Standards (HQS) Inspection can be substituted using HUD form 52580-A or 52580

What will kill the occupants of this home?

Does everything present actually work?

Inspection Form Housing Choice Voucher Program	and	U.S. Department of Housing and Urban Development Office of Public and Indian Housing				OMB Approval No. 2577-0169 (exp. 04/30/2018)	
Public reporting burden for this collection of is searching existing data sources, gathering and conduct or sponsor, and a person is not require	maintaining the data needed	, and comp	leting	and reviewing the	e collec	ction of info	ormation. This agency may not
Privacy Act Statement. The Department of Ho the U.S. Housing Act of 1937 (42 U.S.C. 1437) determine if a unit meets the housing quality sta- agencies when relevant to civil, criminal, or reg- permitted or required by law. Failure to provided Assurances of confidentiality are not provided u This collection of information is authorized unde a unit meets the housing quality standards of the	Collection of the name and a ndards of the section 8 rental latory investigations and pros any of the information may re- nder this collection. It section 8 of the U.S. Housin	address of lassistance ecutions. I sult in dela	ooth the progra t will no y or reje	e family and the o am. HUD may dis at be otherwise di ection of family pa	owner is sclose t sclosed articipa	s mandator this informa d or releas ation.	ry. The information is used to ation to Federal, State and local
PHA	e section o rental assistance	program.		Tenant ID Number	r		Date of Request (mm/dd/yyyy)
Inspector				Date Last Inspection (mm/dd/yyyy)		n/dd/yyyy)	Date of Inspection (mm/dd/yyyy)
Neighborhood/Census Tract		Type of In		Special	☐ Rei	inspection	Project Number
A. General Information Street Address of Inspected Unit		1 1	-	Ороски	_	Housing T	Type (check as appropriate) le Family Detached
City	County	State Zip					ex or Two Family Row se or Town House
Name of Family		Current Telephone of Family				Low	Rise: 3,4 Stories, Including
Current Street Address of Family						High	Rise; 5 or More Stories
City	County	State	Zip	Manufactured Home Congregate			
Number of Children in Family Under 6							perative
Name of Owner or Agent Authorized to Lease Unit Ins	pected	Telephone of Owner or Agent					pendent Group Residence le Room Occupancy
Address of Course on Asset					-	Shar	ed Housing
Address of Owner or Agent						Othe	r:(Specify)



### Life Expectancy & Replacement Cost of **Major Building Systems**

#### Approximate Total Useful Life

- 4P GEST-G-FUZNO - (E-E) ASTM D-3308 -

- Water Heater:
  - 8 to 12 Years
- · Heat Pump:
  - 14 to 16 Years
- Roof:
  - 3 Tab: 15 to 18 Years
  - Architectural: 24 to 30 Years
- · Siding:
  - Wood: 20 to 40 years (if maintained)
  - Vinyl: 25 to 50 years
  - Hardi/Cement: 45 to 50 years
- Water Supply Lines:
  - Copper/Galv: 50 to 70 years
  - Polybutylene: REPLACE! Common in 70's and 80's era homes, but recalled. Gray pipe w/ copper or plastic fittings
  - PEX: 40 years
- Rewiring A House:
  - Aluminum: REPLACE! 55 times more likely to have an electrical fire
  - Copper: 100 years for wire, but insulation will deteriorate



To help evaluate

**Existing Homes** 

> 10 yrs. Old

posted on SHLP Forms & Resources page



# Special Changes due to COVID-19 Crisis

Josh Burton, HOC Team Leader & Community Partner Coordinator

Rich Lee, Sr. Community Partner Coordinator



## SHLP Forbearance Option

## Forbearance for Borrowers Impacted by COVID-19 Crisis

On April 8th, NCHFA announced the SHLP Forbearance Option which can provide a **6-month forbearance** to eligible SHLP borrowers

Two Step Process for SHLP Members:

- 1. Submit Participation Agreement
- 2. Enroll impacted Borrowers with a ESC Award Notification

\*NOTE: Borrowers enrolled by the  $15^{th}$  of the month will have their forbearance start the following month. Last date to enroll Borrowers is **SEPT. 15**<sup>TH</sup>



## SHLP Forbearance Option

To request a **Participation Agreement** or for more info, please contact Rich Lee, Sr. Community Partner Coordinator (<a href="review">rylee@nchfa.com</a> or 919-877-5688).

SHLP Forbearance Option Participation Agreement

#### Self-Help Loan Pool (SHLP) Forbearance Option Participation Agreement

North Carolina Housing Finance Agency 3508 Bush Street Raleigh, NC 27609

RE: Use Full Organization Legal Name that Matches W9

Organization Office Address, City, North Carolina Zip code

THIS Self-Help Pool Forbearance Option Participation Agreement (the "Agreement") is made this 1st day of April, 2020, by and between the North Carolina Housing Finance Agency as grantee, ("NCHFA" or the "Agency"), and Full Organization Legal Name that Matches W9 Habitat for Humanity of County, Inc. (the "Member") with offices located at: Organization Office Address, City, NC and Zip code

## System Vision Inspections

## Remote Inspections Allowed due to COVID-19

Effective APRIL 1, 2020, Advanced Energy (AE) will work with SHLP Members to remotely verify construction details needed to receive SystemVision™ certification as well as limit exposure of energy raters and inspectors.

Also, AE will <u>not</u> require a final performance test to receive certification or to issue the energy guarantee until social exposure restrictions are lifted.





## System Vision Inspections

## Remote Inspections Allowed Due to COVID-19

As the situation improves, AE and the SHLP Member can coordinate efforts to complete the performance test (duct blaster & blower door). NCHFA will NOT require the performance test if AE has issued SV Certification based on their remote inspections.



Questions? Please reach out to the Advanced Energy Team: <a href="mailto:systemvision@advancedenergy.org">systemvision@advancedenergy.org</a>



# Preparing for Implementation of the HUD Rule

Rich Lee, Sr. Community Partner Coordinator



## Home Buyer Education & Counseling

All SHLP borrowers are required to meet the following requirements:

- Complete an approved home buyer education course (in-person or online)
- Receive at least 2 hrs. of Pre-purchasing counseling from a certified housing counselor

Both <u>must</u> be provided within 12 months of the anticipated closing date. If not, additional education or counseling will be required. Please use *new* Recertification form to document.







## Prep for HUD Rule: Effective AUG. 1, 2020

Resources and assistance to support HUD's community partners

**NEED HOUSING ASSISTANCE?** 

**Email Updates** 



Programs ~

Resources ~

Trainings

Program Support ~

Grantees ~

#### Housing Counseling: New Certification Requirements Final Rule

#### Overview of the Housing Counseling: New Certification Requirements Final Rule

HUD published the Final Rule for Housing Counseling Certification in the Federal Register on December 14. 2016. This rule implements statutory requirements that housing counseling required under or provided in connection with all HUD programs will be provided by HUD Certified Housing Counselors. With the new certification requirements, the benefits to the renter, the prospective homebuyer, or the existing homeowner are increased assurance of a more knowledgeable housing counselor providing more effective housing counseling services. HUD expects that more knowledgeable housing counselors will lead to better identification of housing issues, more knowledgeable referrals and resolution of barriers, and a greater ability to avoid scams. The rule provides guidance for agencies who are required to have housing counseling certified staff as well as new regulations prohibiting the distribution of HUD Housing Counseling Program grant funds to agencies convicted of election law violations or misusing those funds in a manner that constitutes a material violation of HUD requirements. Some of the requirements are in effect 30 days after the rule publication. Counselors have up to 36 months after the date that the HUD housing counselor certification examination becomes available, which was published in a <u>separate</u> Federal Register Notice to comply with the Certification requirement.

The following includes the key provisions of the Final Rule and the timing associated each provision:

#### Resources

The following are links to additional information about the Housing Counseling: New Certification Requirements Final Rule:

Press Release

**Federal Register Notice** 

List of programs covered by the Final Rule

**HUD Housing Counseling Agency Approval Process** 

Chart of Key Provisions and **Dates** 

## Prep for HUD Rule: Effective AUG. 1, 2020

Changes once **HUD Rule** takes effect:

- Home Buyer Education completed must be HUD-approved or overseen by a HUDcertified housing counselor
- Pre-purchase Counseling received must be provided by a HUD-certified Counselor working at a HUD-approved housing counseling Agency

NOTE: Members can continue to provide education/counseling services but these will be considered supplemental.





## Prep for HUD Rule: Effective AUG. 1, 2020

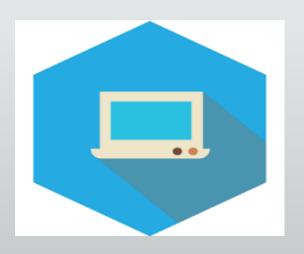
NCHFA will continue to assist SHLP Members who need to identify a HUD-approved **Housing Counseling Agency.** 

If there is not a HUD-approved agency in your immediate area, providing virtual education &/or counseling services might be an option.

For assistance, please contact:

Rich Lee, Sr. Community Partner Coordinator rylee@nchfa.com or 919-877-5688







## Prep for HUD Rule

## \* Important SHLP Program Deadline \*

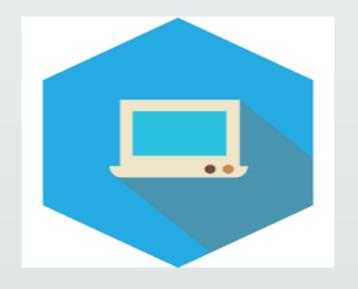
All Underwriting packages submitted *prior* to August 1<sup>st</sup> but *not* approved by JULY 24<sup>TH</sup> must also include the additional documentation required to show compliance with the HUD Rule *before* NCHFA can approve the SHLP loan.

Any new reservation started after July 1<sup>st</sup> should <u>expect</u> to document compliance with HUD rule. Regardless, any approval on or after July 24<sup>th</sup> will <u>require</u> it.

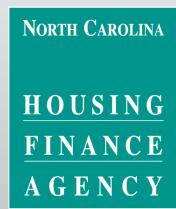


## Prep for HUD Rule: RESOURCE

NCHFA has partner with Community Ventures, Inc. to provide access to **Homebuyer Express (HBX),** a HUD-approved online course. HBX is a shorten version of their **eHome America** online course.











- Est. 4-5 hrs. to complete; register via NCHFA website:
   nchfa.homebuyerexpress.org
- Certificate of Completion is EMAILED
- Cost: \$50 less \$15 discount code = **\$35.00**
- To demo course for <u>FREE</u> using a **Guest Code**, please contact: **Rich Lee**, Sr. Community Partner Coordinator (919-877-5688 or <u>rylee@nchfa.com</u>)



\*\*NOTE: Borrower must also complete a Pre-purchase Counseling session.\*\*



#### TIME TO ACTIVATE YOUR ACCOUNT

Before you can start the course, you'll need to make a one-time payment.

Pay Now

#### Welcome to Homebuyer Express!

You will work through 15 course chapters in which you will learn about the homebuying process from start to finish, including protecting your investment. Let's get started!

#### Community Partners Loan Pool (CPLP) Applications

CPLP provides second mortgages to eligible home buyers through partnerships with nonprofit and local government agencies. Before starting Homebuyer Express, please contact a CPLP member to determine your eligibility. Click on the link below to find a local CPLP member:

http://www.nchfa.com/homeownership-partners/community-partners/current-community-partners

#### 30% off coupon

The cost for registration normally is \$50; however, the NC Housing Finance Agency offers a 30% discount coupon for prospective borrowers which reduces your final cost to \$35. Just enter the following Discount Coupon Code when you pay for the course: p89fgs

#### Option for taking course in Spanish





No olina Housing Finance

1974, the North Carolina Housing ance Agency has assisted thousands of North Carolinians in purchasing a home either through our mortgages or down payment assistance offered through preferred lenders or through nonprofit and local government Community Partners.

Our home buyer programs offered by Community Partners include:

 The Community Partners Loan Pool (CPLP) offers second mortgages that can reduce overall mortgage payments by up to 20%

#### Step 1: Register new account Already Registered?



Step one is create your personal Homebuyer Express account. Once you create your account, you can pay for the course and access the homebuying course.

Register Now

#### Step 2: Make Payment Already paid?



Your second step is to make a single payment of \$50. As soon as we have received notice that the payment has gone through, you will have the opportunity to begin the Homebuyer Express course.

#### 30% off coupon

The cost for registration normally is \$50; however, the NC Housing Finance Agency offers a 30% discount coupon which reduces your final cost to \$35. Just enter the following Discount Coupon Code when you pay for the course: p89fgs

Redeem

Course: Homebuyer Express

Price: \$50.00

Enter coupon code (optional)

Pay Now

#### Step 3: Get certified



NORTH CAROLINA

HOUSING

FINANCE

AGENCY

Your last step will be to work through each of the 15 chapters on the homebuying experience. When you complete the final chapter, you will receive your Homebuyer certificate of completion.

#### Stuck? We can help.

#### **Payment and Technical Support**

Having trouble logging in or registering?

Email: help@ehomenetwork.org

mortgage financing in partnership with North Carolina nonprofits like Habitat for Humanity who offer affordable homes through sweat equity with affordable mortgages to home buyers. The SHLP loan is only available to eligible borrowers who are directly buying a home through a nonprofit like Habitat for Humanity.

#### Our home buyer programs offered by lenders include:

- The NC Home Advantage Mortgage™
   which offers 30 year first mortgages with
   optional down payment assistance of up to
   5% of the loan amount and is available
   through more than 100 participating lenders
   and their branches statewide.
- The Mortgage Credit Certificate (MCC) which allows eligible first-time buyers to take a federal tax credit of up to \$2,000 each year they occupy their home.

Email: homebuyerexpress@nchfa.com

Website: http://www.nchfa.com/

Address:

3508 Bush Street Raleigh, NC 27609 My Next Steps

## Welcome to Homebuyer Express!

#### LET'S GET STARTED

Welcome to Homebuyer Express. This online homebuyer education program combines knowledge, skills and actions to help you successfully achieve homeownership. Built around the major steps involved in the homebuying process, this 15-module course will help you decide whether homeownership makes sense for you, create a realistic spending plan, get your finances in order, know what's affordable for you, find the best loan product, select the right home and prepare for the responsibilities of homeownership. At the end of each module is a learning check to test your knowledge gained.







#### Decide if Now Is the Right Time to Buy a Home

0% **COMPLETE** 

6 more steps to complete

Č Est. 30 minutes

#### About this goal

Discover whether you want to own a home.

NCHFA Requirements for Homebuyer Education

Learn more about the education requirements for North Carolina Housing Finance Agency.

Start ( Est 5 min.

Why am I seeing this goal?

Decide if Now Is the Right Time to Buy a Home was unlocked when you registered because it is one of the first steps to understand and improve your financial health.

Learn about the homebuying process

Find out if you have the time, energy and money to become a successful homeowner.

Start

(Ž) Est 5 min.

Weigh the pros and cons of owning a home

Take a realistic look at what to expect and what owning a home really means to you.

Start

(7) Est 5 min.

Understand the timeline

Find out how long the homebuying process normally takes.

Start

Est 5 min.

Meet your housing counselor

Learn about a neutral professional that can guide you through your home purchase process.

Start

( Est 5 min.

Decide if Now Is Right - Post-Assessment

It's time to test what you've learned! Take this short postassessment related to how to decide when to purchase a home. Start

Est 5 min.

This goal affects your Financial Health

NORTH CAROLINA



My Rewards 🐭



COMPLETE THIS GOAL TO IMPROVE YOUR HOMEBUYER HEALTH

1/6 Steps Completed Ö Est. 30 minutes

#### Decide if Now Is the Right Time to Buy a Home

69% OF MY PEERS Have completed this goal

#### Step 2: Learn about the homebuying process



Owning a home takes a lot of time, money and energy, and is not for everyone. Maybe you do not want the responsibility or are unwilling to change your spending habits to afford monthly house payments.

The more you know about buying a home, the easier it will be for you to reach your goal of homeownership. Do you have what it takes? Taking this online class is a good start for any first-time homebuyer. More information about the homeownership process is provided throughout the course.

I HAVE COMPLETED THIS STEP

NORTH CAROLINA

HOUSING

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#### **ABOUT THIS STEP**



Find out if you have the time, energy and money to become a successful homeowner.





## Underwriting Tips

Vedera Mimms, Program Compliance Underwriter

Kim Hargrove, Team Leader – Documentation & Compliance





## Compliance Income vs. Qualifying Income

• Compliance Income is all household income from anyone who is expected to occupy the property with the exception of a full time dependent student, whether the income will continue or not; whereas, industry guidelines (VA, FHA, USDA or Fannie Mae/Freddie Mac) typically require Qualifying Income to be guaranteed or likely to continue for a specific period of time. Also, qualifying income includes only the income of the borrowers (those who will sign the Promissory Note).



## What is Compliance Income?

☐ Income of the borrower

Any person(s) expected to occupy the property

18 years old and older (except a full-time student)

#### *Income is supported documentation:*

- W2 forms
- verification of employment (VOE's)
- pay stubs, (minimum 60 days YTD earning / no more than 90 days old)
- child support decrees
- divorce decrees
- separation agreements

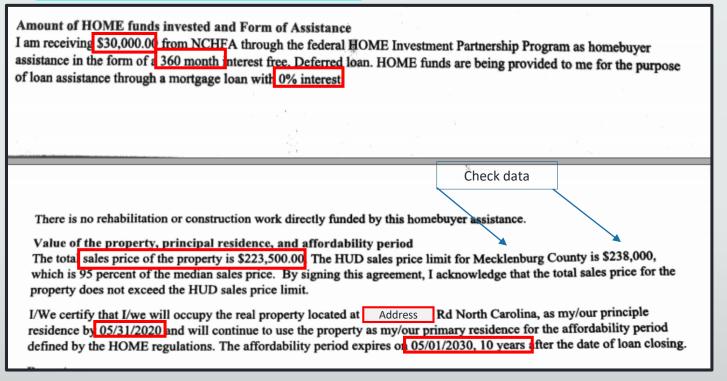
- documentation from child support enforcement authorities or ledger history
- award letters for Social Security / Disability
- award letters for Supplemental Security Income
- Federal tax returns (Schedule C's)
- documentation of full-time student status (transcripts, acceptance letters, etc.)

## Calculating Compliance Income

Types of Income	How to calculate income
Annual gross income	Multiply the applicant's hourly, weekly or monthly rate by the appropriate number of pay periods to project annual gross base income.
Bonus and Overtime income	Average past year and year-to-date to project overtime income.
Self-Employed income	Average the reported net income for previous two years and current year-to-date from Profit & Loss statement.
Part-Time income	Multiply the applicant's hourly, weekly or monthly rate by the appropriate number of pay periods OR average YTD earnings and recent W-2 and project income.
Child Support and Alimony	Project the amount verified in the Child Support ledger history, divorce decree or recorded separation agreement.
Retirement/Pension pay	Annualize gross benefits based on the appropriate documentation provided by the source.
Social Security/or Disability	Annual gross benefits based on the benefit letter from Social Security Administration.
Military pay & special allowances	Multiply monthly gross benefits based on the military personnel's pay and leave status.

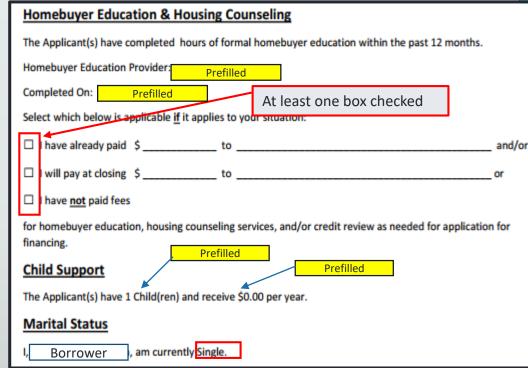
## Common Reasons for Returning Files

#### HOME Buyer Written Agreement



#### \* Must be signed by both Borrower(s) and Member

#### Borrower Affidavit



\* Must be signed by Borrower(s)

## Common Reasons for Returning Files

#### **Addendum to Sales Contract**

Buyer's Certification:
I, (the Buyer), am using federal funds through the HOME program to assist me in acquiring your property.
Please be informed of the following:
<ol> <li>I do not have the right of eminent domain and, therefore, will not acquire the property that you (the Seller) have offered for sale if negotiations fail to result in an amicable agreement; and,</li> <li>The property you (as Seller) have for sale is estimated to have a fair market value of </li></ol>

**Seller signs Acceptance or Termination** 

Seller's Acceptance: Termination:



## Best Practices & Tips

- Partners to review the income prior to submitting underwriting files to make sure family is eligible for down payment assistance through NCHFA.
- Existing Properties will require a NC Home Inspection along with local housing minimum code or HQS if city provides statement they aren't completing the local property codes.
- College students 18 and over must provide evidence they are enrolled as a fulltime student in order to exclude their employment income.
- 1099 income is the same as self-employed so you will need to collect 2 years federal tax returns along with a current Profit & Loss statement.

# SHIP Closing & Post Closing

Liz Hair, Paralegal II Mark Lindquist, Sr. Compliance Coordinator





## Coordinating Closings

- For SHLP closings the partner member is responsible for providing the closing attorney with all information required to complete the loan documents and final CD, including a copy of the Loan Estimate Disclosure.
- Partner members should be coordinating with the closing attorney on which party will be responsible for completing the CD as well as who will sending a copy of the closing documents to the Agency. The Agency does not prepare the final CD for closing.
- Closing may only be scheduled once all financing has been approved.
- The Agency requires at least 6 Agency business days' notice of closing.



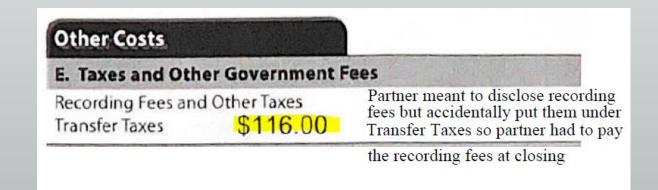
## Loan Estimates & Loan Closing Disclosures

- In compliance with the Consumer Financial Protection Bureau's (CFPB) rules and regulations, the Agency requires all applicants receiving a participation first mortgage loan to receive a Loan Estimate Disclosure (LE) and a Loan Closing Disclosure (CD).
- The Agency reviews the CD prior to closing to make sure we are comfortable with the disclosure and transaction. We do not review for CFPB compliance.
- CFPB has a great resource for answering questions concerning LEs and CDs at: https://www.consumerfinance.gov/policy-compliance/guidance/implementation-guidance/tila-respadisclosure-rule/



## Loan Estimate & Closing Disclosure

- SHLP Members should be careful how they are labeling/entering items on the Loan Estimate (LE). Some expenses have been disclosed incorrectly or not at all. The Agency will look to the Partner to pay closing costs on behalf of the borrower if certain costs are greater than what was disclosed or not within the tolerance amount for that line item.
- SHLP Members should be **reviewing final Closing Disclosure (CD)** with the Closing Attorney before submitting it to the Agency for review. We often receive incomplete or blank CDs.





## Loan Estimate Disclosure

- If you have any subordinate mortgage, including Habitat loans, those loans must be a on separate CD or HUD. No fees for subordinate mortgages can be collected on the participation (1st mortgage) CD unless they are seller paid.
- Consult your attorney as to which document is appropriate for your subordinate loan (i.e. HUD-1/HUD-1A or Loan Closing Disclosure)



## Loan Closing Disclosure

- The Agency requires that the borrower be in receipt of the final, fully-completed Loan Closing Disclosure at least three business day prior to closing.
- Do not delay sending the CD to the borrower if you are waiting on the Agency to review closing documents.
- The Agency will be verifying that all funding sources on the CD match all funding sources listed in Unit Financing Summary in the Loan Pool Portal.



## Standard Funding (1st mortgage)

- <u>All</u> required documents, should be submitted for review to NCHFA's assigned paralegal *at least* 3 Agency business days prior to closing.
- Once all documents are received and approved, authorization to close along with Restrictions or the closing package, depending on the funding package, will be sent to closing attorney.
- If <u>any</u> changes are made to the documents submitted for review, including closing date, the documents must be resubmitted to NCHFA for review and a new authorization to close.



## Second Amortizing Mortgage

- Partner is responsible for the Loan Estimate and Loan Closing Disclosure for the 2<sup>nd</sup> Amortizing Loan Option. Neither the loan amount or closing fees for the 2<sup>nd</sup> mortgage should be included in any first mortgage documents.
- <u>All</u> required documents, should be submitted for review to NCHFA's assigned paralegal *at least* 3 Agency business days prior to closing.
- The Agency will prepare and send the closing package for the 2<sup>nd</sup> Amortizing loan option including but not limited to, the Promissory Note, Deed of Trust and Declaration of Restrictive Covenants.



### System Vision TM Only Loans

- Pre-Closing Instructions will list all documents that need to be submitted prior to closing (1st page).
- For SystemVision™ only, the documents NCHFA requires before closing are a copy of the title commitment for the 1<sup>st</sup> mortgage, final CD for the 1<sup>st</sup> mortgage & the HUD-1/HUD-1A.
- <u>All</u> required documents, should be submitted for review to NCHFA's assigned paralegal *at least* 3 Agency business days prior to closing.
- Once the title commitment, first mortgage CD and HUD-1/HUD-1A are received & approved the assigned paralegal will send the closing documents and authorization to close.
- NCHFA provides the documents for SystemVision™ Only loans. The \$1,000.00 loan should NOT be included with HFH's 1<sup>st</sup> mortgage.



### Post Closing

- Confirm loan has closed within 24 hours of closing with assigned paralegal.
- Return copies of loan documents to the person listed in the closing instructions within 5 business days of closing. All loan documents, including recorded documents must be received and approved prior to receiving member fee.
- For the standard first mortgage package don't forget to send a copy of the Homeowner's Insurance Declaration Page with the closing documents. We cannot release any funds without it.
- If you would like to know the status of post closing documents or disbursements you can check the Loan Pool Portal.



### Post Closing

Menu		
<b>⚠</b> Dashboard		
<b>≜</b> Borrower	•	
▲ Co-Borrower	•	
# Property	•	
> Household	•	
© Environmental Review	0	
\$ Funding	•	
<b>⊡</b> Income	•	
■ Analysis	•	
Education	0	
<b>%</b> Closing Attorney	0	
Documents	•	
Post Closing Documents	•	

#### Post Closing Documents

Document	Needed?	Received	Approved
Deed of Trust	Yes	12/20/2019	12/20/2019
Hazard Insurance	Yes	12/20/2019	12/20/2019
Promissory Note	Yes	12/20/2019	12/20/2019
Restrictive Covenants	Yes	12/20/2019	12/20/2019
Certificate of Occupancy	Yes	12/17/2019	12/17/2019
Borrower's Affidavit	No		
Green Building Certification	No		
HUD 1	No		
Loan Closing Disclosure for 1st Mortgage	No		
Loan Closing Disclosure for Participation Mortgage	No		
Repairs Report	No		
Request of Notice	No		
Supplemental Closing Instructions	No		

### Post Closing

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<b>⚠</b> Dashboard	
& Borrower	•
♣ Co-Borrower	•
# Property	•
> Household	•
© Environmental Review	<b>(4)</b>

Disbursements										
Effective Date	Payee		Туре	Status	Amount	Check Date	Check Number			
01/08/2020	HFH OF	COUNTY	Loan	Complete	\$35,000.00	01/22/2020	A			
04/28/2020	HFH OF	COUNTY	Fee	Complete	\$1,200.00	05/13/2020	A			

Disbursements

\$ Funding

(income

**Analysis** 

**Education** 

Documents

**♦ Closing Attorney** 

Post Closing Documents

.

# Required Post-Closing Documents Standard Package

- Deed of Trust (Copy Recorded)
- Hazard Insurance
- Loan Closing Disclosure (copy)
- Promissory Note (Copy)
- Declaration of Restrictive Covenants (Copy- Recorded)
- Green Building Certification (only for Green Building Certified Properties)
- System Vision Certification (only for System Vision Certified Properties)



### Required Post-Closing Documents Second Amortizing Mortgage

- Deed of Trust (Copy Recorded)
- Loan Closing Disclosure (Copy)
- Promissory Note (Copy )
- Declaration of Restrictive Covenants (Copy- Recorded)
- Request for Notice (Copy- recorded)
- Borrower's Affidavit (Copy)
- Loan Closing Disclosure for 1<sup>st</sup> mortgage (Copy)
- Loan Closing Disclosure for the 2<sup>nd</sup> participation mortgage (Copy)
- W-9 for all borrowers (Copy)
- Supplemental Closing Instructions executed by closing attorney (Copy)
- Green Building Certification (only for Green Building Certified Properties)
- System Vision Certification (only for System Vision Certified Properties)



# Required Post-Closing Documents SystemVision<sup>TM</sup> Only

- Deed of Trust (Copy or Original recorded)
- Promissory Note (Original)
- Declaration of Restrictive Covenants (Copy or Original -recorded)
- HUD -1A Settlement Statement (Original)
- W-9 for all borrowers (Original)
- Supplemental Closing Instructions executed by closing attorney (Original)
- Green Building Certification (only for Green Building Certified Properties)
- System Vision Certification (only for System Vision Certified Properties)



## SHILIP Closing & Post Closing

Questions?



# Resource Info for SHILP Members

**Resource Info & Program Contacts** 



### SHILP Resource Information

For more information, please refer to the current SHLP Participation Guidelines. Can download from the SHLP Forms & **Resources** section of NCHFA website:

https://www.nchfa.com/homeownershippartners/communitypartners/community-programs/self-helploan-pool/forms-and-resources

NORTH CAROLINA HOUSING FINANCE AGENCY



#### **Self-Help Loan Pool**

**PARTICIPATION GUIDELINES** 

NORTH CAROLINA HOUSING FINANCE AGENCY Home Ownership Programs/ HOC Team

Sonia B. Joyner, Director of Home Ownership Programs, 919-877-5630

Joshua Burton, Team Leader Home Ownership Development, 919-877-5678 Rich Lee, Community Partner Coordinator, 919-877-5688

Deborah Hamilton, Senior Program Documentation Specialist, 919-877-5709 Kim Hargrove, Program Compliance Specialist, 919-877-5682 Mark Lindquist, Senior Compliance Coordinator, 919-501-4263

Mailing Address: Post Office Box 28066, Raleigh, N.C. 27611-8066 Delivery Address: 3508 Bush Street, Raleigh, N.C. 27609

These guidelines will be revised periodically. Please check to ensure you have the most current version

### Other SHILP Resources:



En Español News Events Policy & Research Careers Press

About Us Home Buyers Homeowners Renters Home Ownershi

#### Forms and Resources

#### Forms and Resources

HOME Written Agreement (September 2016 - September 2018)

SHLP Membership Application (updated January 2020)

SHLP Membership Renewal Form (updated December 2018)

SystemVision for New Homes Program Service Agreement (September 2019)

SHLP Program Participation Guidelines (February 2020)

#### General Resources

Alternate First Mortgage Review Form

Advanced Energy - Updates to Energy and Green Programs

HOME Program Household Income & Sales Prices Limits (June 2018)

How To Work with SystemVision<sup>™</sup> for Existing Homes as a Loan Pool Member

HUD Housing Quality Standards Inspection Form (52580-A)

Instructions for Developing a Language Access Plan (LAP)

Loan Pool Portal Training Notes (June 2016)

Strategies for Quality Design - Tightlines Design

SystemVision<sup>™</sup> Training (March 2015)

What to do when your affiliate has a foreclosure?

Introduction to the Self-Help Loan Pool Training Notes (March 2018)

Lead Based Paint Visual Assessment Form

Recertification Form for Supplemental Home Buyer Education Completed (January 2020)

Foreclosure Prevention Webinar - Hardest Hit Fund Update for Habitat for Humanity Loan Pool Portal Training for New Staff and Those New to Using the Portal

### Additional resources on the **SHLP Forms & Resources** page include:

- HOME Program HH Income & Sales Price Limits
- HQS Inspection Form
- Recertification Form for Supplemental HB Education Completed

### NCHFA Loan Pool Program Contacts

### **Program Questions & Emergencies**

- Josh Burton, HOC Team Leader & Community Partner Coordinator 919-877-5678 or jdburton@nchfa.com
- Rich Lee, Sr. Community Partner Coordinator
   919-877-5688 or <a href="mailto:rylee@nchfa.com">rylee@nchfa.com</a>

### IF you cannot reach Josh or Rich:

 Kim Hargrove, Team Leader – Documentation & Compliance 919-877-5682 or kchargrove@nchfa.com

### **Underwriting Questions**

- Mark Lindquist, Sr. Compliance Coordinator 919-501-4263 or <u>mwlindquist@nchfa.com</u>
- Vedera Mimms, Program Compliance Underwriter
   919-877-5655 or <u>vcmimms@nchfa.com</u>



### NCHFA Loan Pool Program Contacts:

### **Reservation & Payments**

Deborah Hamilton, Sr. Program Documentation Specialist
 919-877-5709 or <a href="mailton@nchfa.com">dmhamilton@nchfa.com</a>

### **Closing Documents**

Liz Hair, NCHFA Paralegal II
 919-877-5712 or <u>echair@nchfa.com</u>

### **Review of Post Closing Docs & Energy Certifications**

Laura Altimare, Program Documentation Specialist
 919-981-2649 or <a href="mailto:lmare@nchfa.com">lmaltimare@nchfa.com</a>



### NCHFA Loan Pool Program Contacts

### **SHLP Loan Payoff Questions**

 Mary Moss, Servicing Analyst – Reporting & Special Projects 919-877-5697 or <a href="magmoss@nchfa.com">mgmoss@nchfa.com</a>

### **Potential Foreclosures & Servicing**

# Thank You

We appreciate your partnership

