Single-Family Rehabilitation Loan Pool Portal



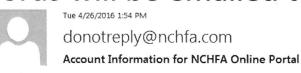






Who Should Be Logging In?

- The Portal is replacing the workbooks fully + payments + closings + file related messaging. Staff that should be informed about any part of this process will want a login.
- Messages come to everyone with a login by default.
- Normal website: https://www.nchfa.org/LPPortal
- Usernames and Passwords will be emailed to you.
- We won't know your password, but can reset it.



To Josh Burton

We removed extra line breaks from this message.

Welcome to the NCHFA Online Portal. An administrator has created a user account to allow you to access the system.

Username: jdburton Password: X3MVST

What tools do you need to use the portal?

- An internet-connected computer with an up-to-date internet browser.
- Adobe Acrobat Reader (or another PDF reader that will allow you to mark a PDF) – This is the free PDF reader loaded on many computers by default.
- Key Websites Used:
 - https://www.nchfa.org/LPPortal
 - http://fris.nc.gov/fris/Home.aspx?ST=NC
 - http://nepassisttool.epa.gov/nepassist/nepamap.aspx
 - http://gis.ncdcr.gov/hpoweb





NCHFA Online

GN IN Username:	NCHFA Online provides partners and individuals access to programs offered by the North Carolina Housing Finance Agency, including the N.C. Foreclosure Prevention Fund and various Loan Pool Programs.		
Password:	You must have a valid login to access these services.		
Keep me logged in Forgot Password? Forgot Username?	If you are a homeowner interested in the N.C. Foreclosure Prevention Fund, please visit the N.C. Foreclosure Prevention Fund website for information on how to apply. North Carolina		
Log In	Jsername & Password Jsername		

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NCHFA Online

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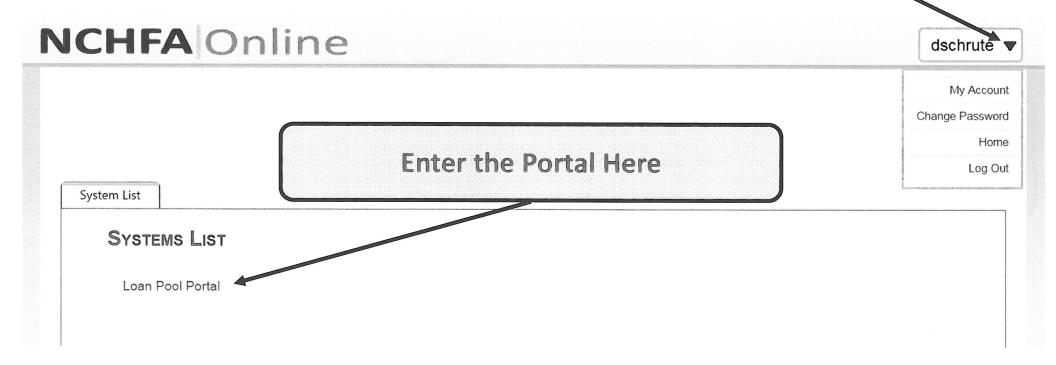
Accept

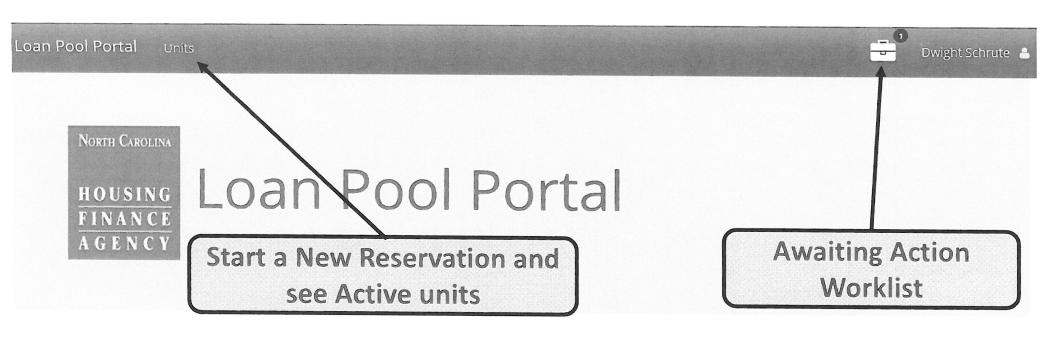
Decline

Read & Accept



Update Your Account Information and select project name







Show 1 ▼ entries

Welcome Loan Pool Portal Pilot Users

Thank you very much for your help.

Until all of the portal features are added, you will need to closely work with Deborah Hamilton on the submission of documents and scheduling closings and



Change Your Message Subscriptions Loan Pool Portal Units Dwight Schrute 🐣 NCHFA Online Subscriptions Log Out NORTH CAROLINA Loan Pool Portal HOUSING FINANCE AGENCY

Important Dates

Inbox

Announcements

Loan Pool Portal Units

Subscriptions (Active Projects)

9203887 (CPLP 2016)

Unit 001 **⊘** ◀ Bruce Banner

Click here to change subscriptions. Green check = Subscribed

9203888 (SHLP 2016)

No units exist for this project.







Announcements

No announcements right now...

Loan Pool Portal

Inbox

No unread messages right now...

Announcements will appear in the bottom left of the screen. Click on them to enlarge and read the Important Dates announcement

Coming Soon!

© 2017 - NCHFA







Announcements

Show 1 ▼ entries

Welcome to the Loan Pool Portal

The last day to use the workbooks for new reservations is May 18th.

The last day to use the workbooks for underwriting package submissions is June 1st.

Please watch the announcements for any enhancements added to the portal over «click for more»

Inbox

Show 1 ▼ entries

Child Support for McFly

Please include documentation of child support received for Marlene McFly.

Josh Burton
 4/27/16 11:38 AM

Showing 1 to 1 of 3 entries

Previous

Next

Messages regarding files
will appear under box.
These will include
messages about the
status of approvals,
pended items, or general
questions about the file.



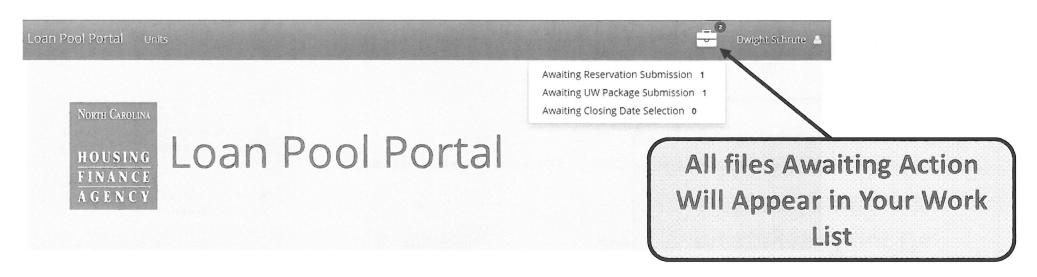
Showing 1 to 1 of 1 entries

Previous

Next

www.nchfa.com

AOUSING FINANCE



Announcements

Show 1 v entries

Welcome to the Loan Pool Portal

The last day to use the workbooks for new reservations is May 18th.

The last day to use the workbooks for underwriting package submissions is June 1st

Please watch the announcements for any enhancements added to the portal over «click for more»

Inbox

Show 1 ▼ entries

Reservation Accepted

Your reservation has been accepted. The next step is to complete and submit the Underwriting package for review.

- Josh Burton 4/27/16 12:07 PM

Next

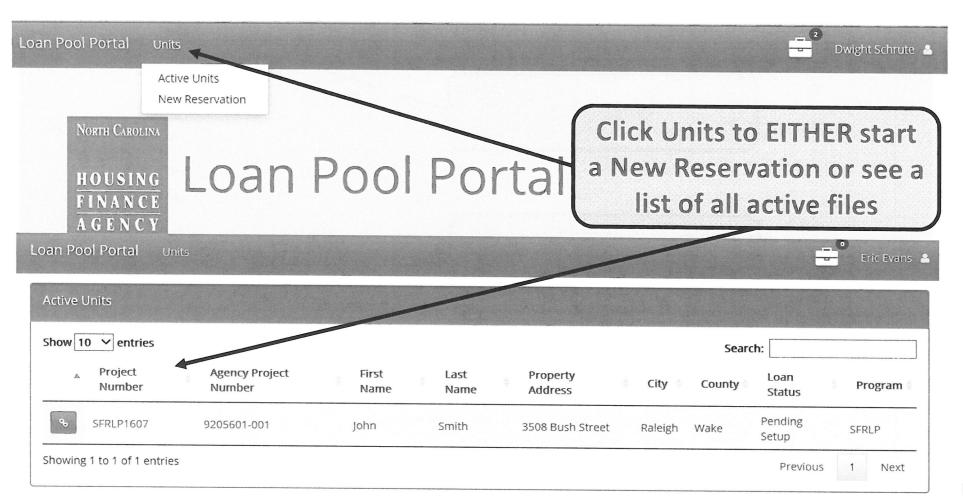
Showing 1 to 1 of 3 entries

Previous

Coming Soon!







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New Reservation

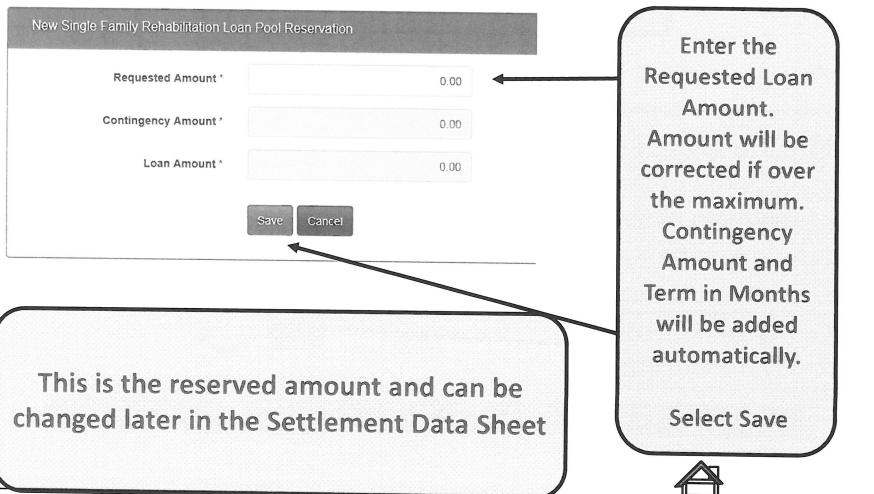
Select the Program and Program * SFRLP Program Cycle Program Cycle * 2016 Select Project will have a Piedmont Triad Regional Council - Da Project * dropdown list only if you Borrower First Name * have been approved for Borrower Middle Name more than one project Borrower Last Name * Smith V **Borrower Name Suffix** Select.. Property Address * 3508 Bush Street Enter all required fields * Property Address 2 Property City * Raleigh ~ Property State * NC Property Zip * 27609 Click Next Property County Wake Next

You access is based on the projects you have been approved



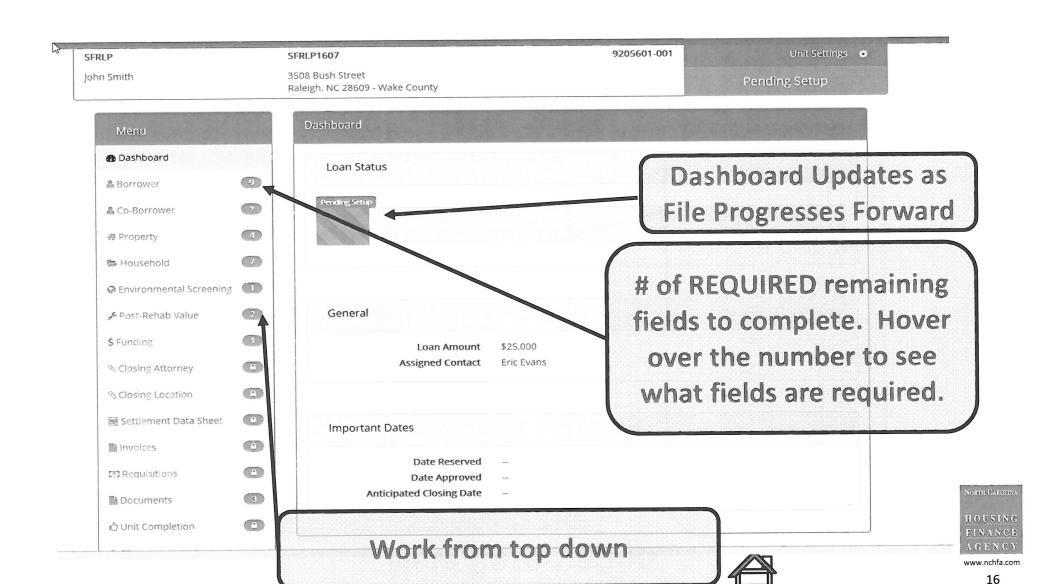
www.nchfa.com

New Reservation



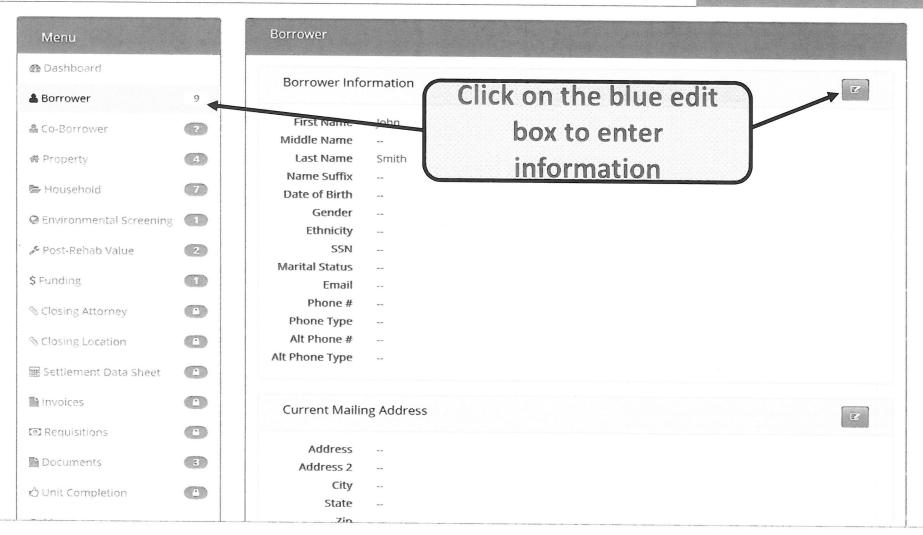




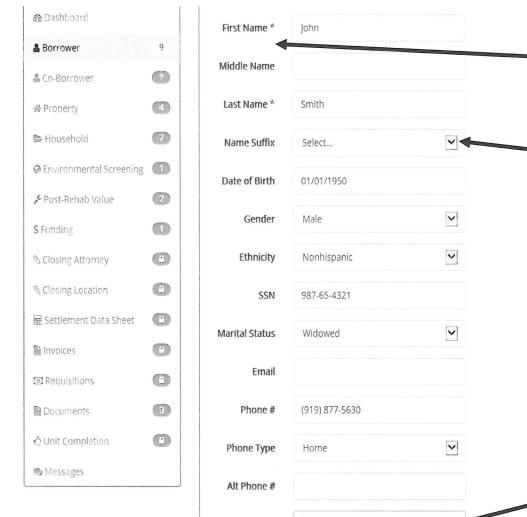


Pending Setup

3508 Bush Street Raleigh, NC 28609 - Wake County







Cancel

Save





SFRLP

SFRLP1607

9205601-001

Unit Settings 🎄

John Smith

3508 Bush Street Raleigh, NC 28609 - Wake County

Pending Setup



O Unit Completion

0

Current Borrov	ver Mailing Address	
	Use Property Address	If no PO Box, select
Address *	PO Box 123	Use Property Address
Address 2		
City*	Raleigh	
State *	North Carolina	
Zip*	27609	Select Save
	Train de la constant	Select Save
	Save Cancel	



A

SFRLP

SFRLP1607

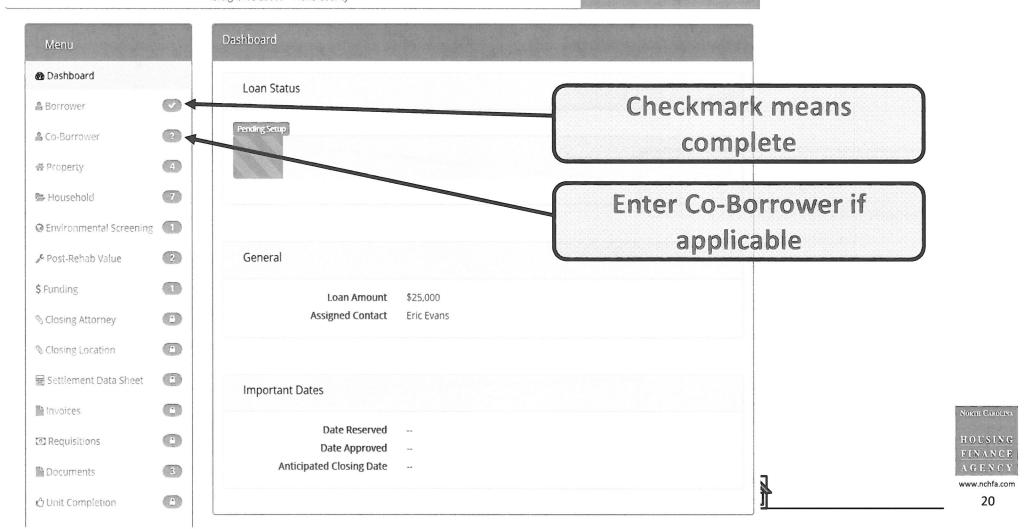
9205601-001

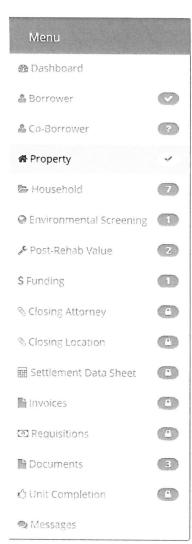
Unit Settings 🔹

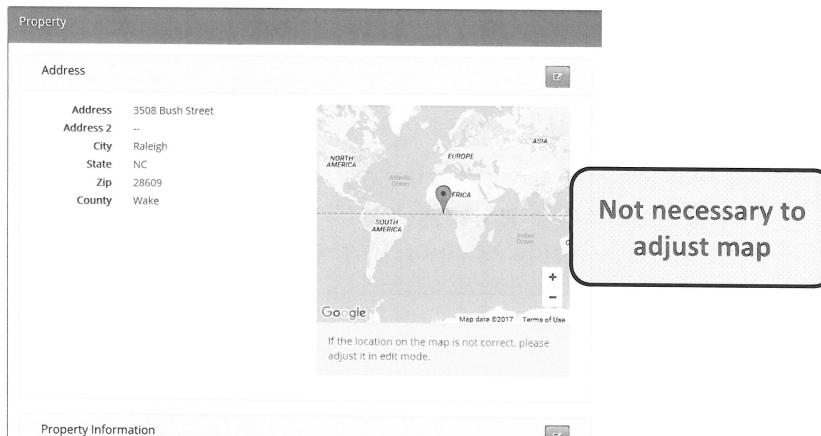
John Smith

3508 Bush Street Raleigh, NC 28609 - Wake County

Pending Setup









Year Built

1976

of Bedrooms

of Baths

2 Baths

Unit Size (SF)

1,150

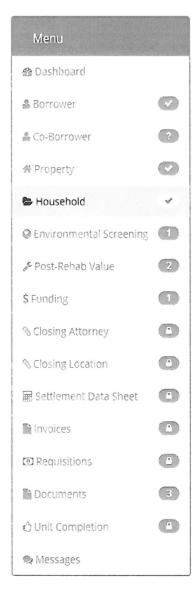
Dwelling Type

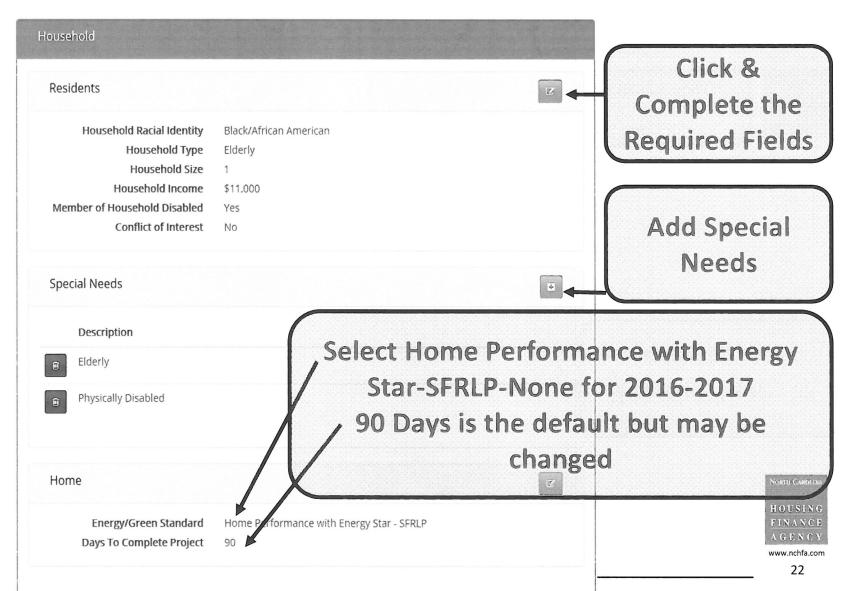
Single Family Detached

Update Property Information and select Save



www.nchfa.com





Environmental Screening

Directions

To ensure that SFRLP-funded rehabilitation results in no damage to the environment and that the Member, the Agency and the State are in compliance with all applicable environmental regulations, each dwelling unit targeted for rehabilitation must be reviewed, using this form, prior to rehabilitation. Please answer ALL questions below, following the "Instructions to Environmental Review" in your Administrator's Manual. Submit the original signature copy, along with any required documentation, to the Agency with the SFRLP Loan Application and Reservation Request form for the unit and prior to committing funds to the unit. Keep a copy of the checklist and attachments in the case file for the unit. For more HUD guidance: https://www.hudexchange.info/environmental-review/federal-related-laws-and-authorities/

Historic Property: [36 CFR 800]

http://gis.ncdcr.gov/hpoweb/ (print and attach color map)

Year built? 1976
Is the unit > 45 years old?

Is the unit within or adjacent to any listed or eligible historic district?

Floodplain Management: [24 CFR 55, Executive Order 11988]

http://fris.nc.gov/fris/index.aspx?ST=NC (print and attach color map)

FIRM Panel Number?

FIRM Panel Effective Date?

Is the unit located outside of a 100-year floodplain?

Is the cost of rehab <50% of the market value of the home before rehabilitation?

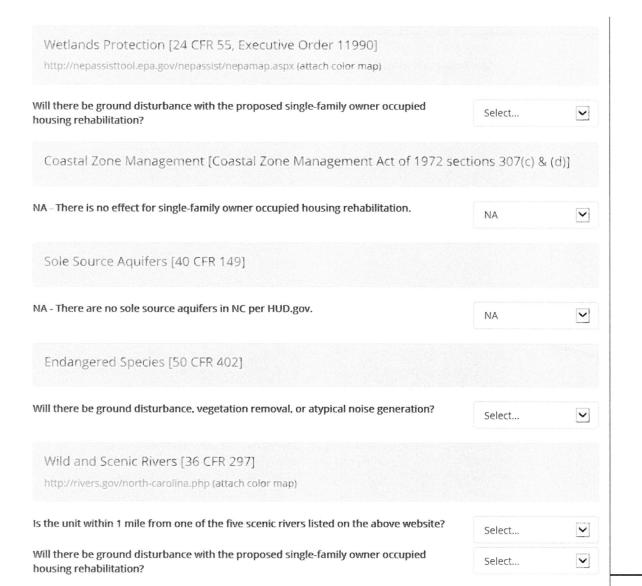
Click here to open website

No need to print map-Save to desktop and upload

Must answer each question, unless NA

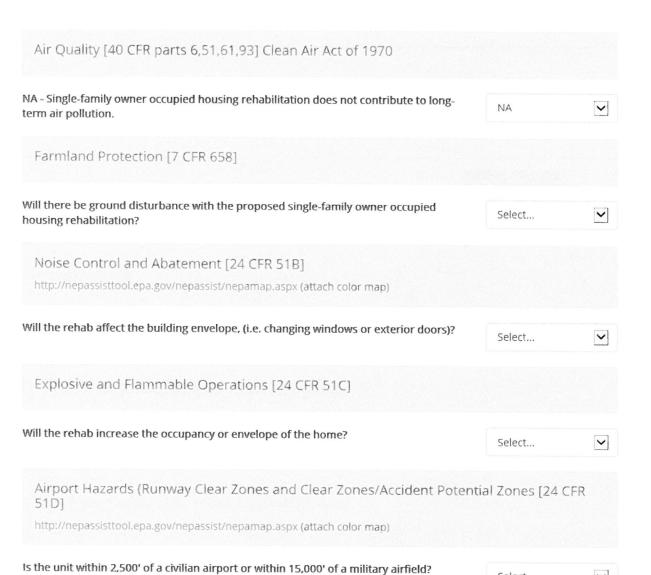








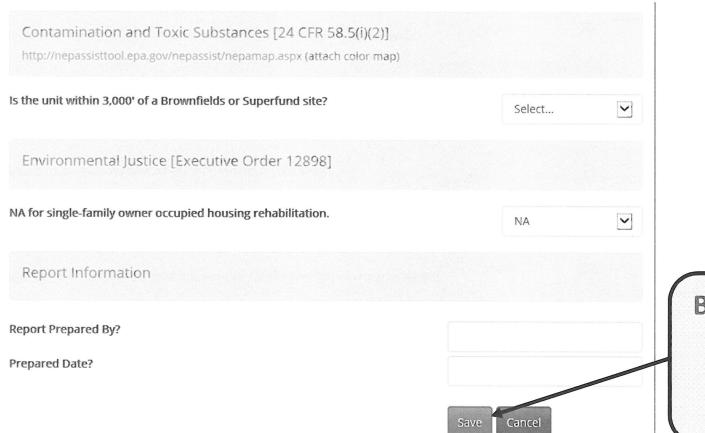








Select...



Be sure to select
Save before
leaving this
screen





If answer is Yes to either question, a Historical Evaluation Request must to sent to State Historic Preservation Office and their response letter must be uploaded as well as the request form.

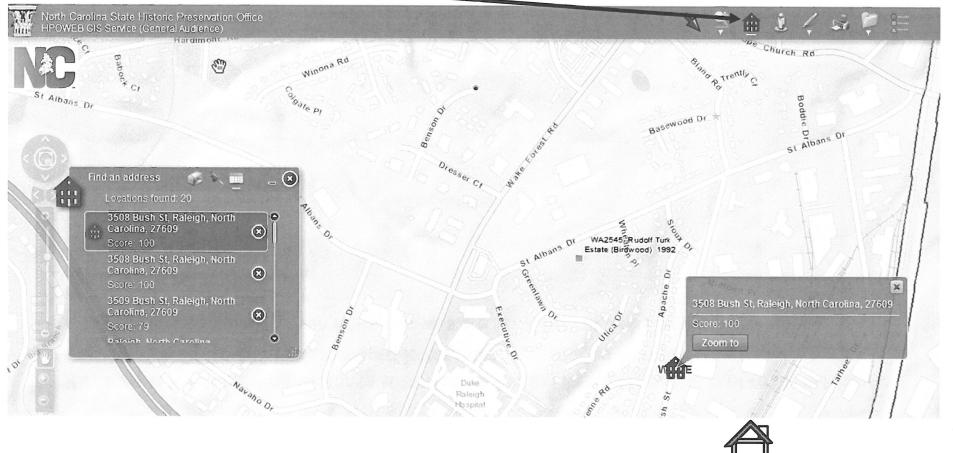
A map must be uploaded even if the answers are No. Click on web link for SHPO map.

Historic Property: [36 CFR 800]		
http://gis.ncdcr.gov/hpoweb/ (attach color map)		
Year built?	1976	
Is the unit > 45 years old?	No	~
Is the unit within or adjacent to any listed or eligible historic district?	Yes	
Please submit a "Historical Evaluation Request" form. The "SHPO Response Letter reservation has been submitted, but will be required for the reservation to be applif SHPO determined the project will have adverse effects, contact NCHFA with mit	proved.	the





Click on red house to find address

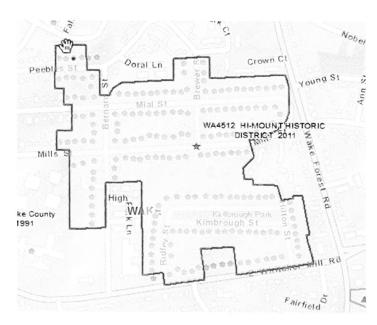






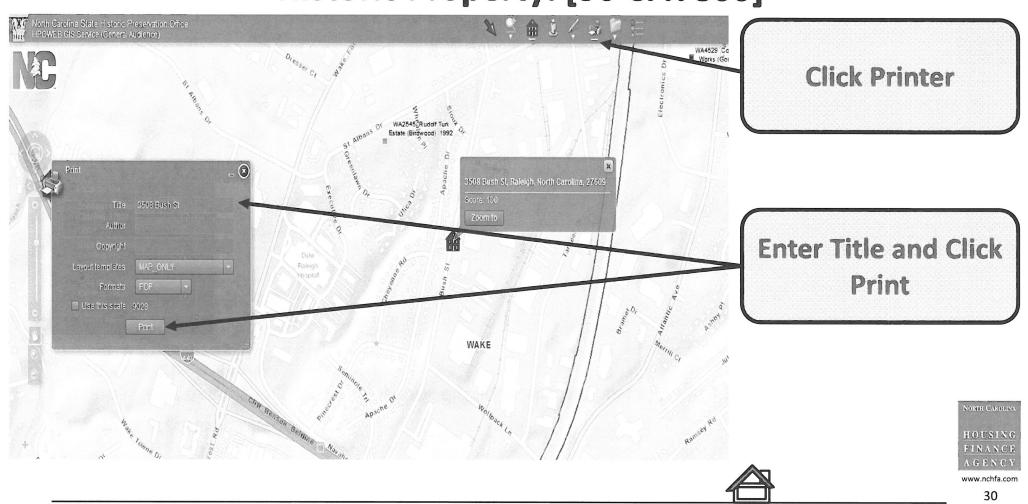
Example of Historic District.

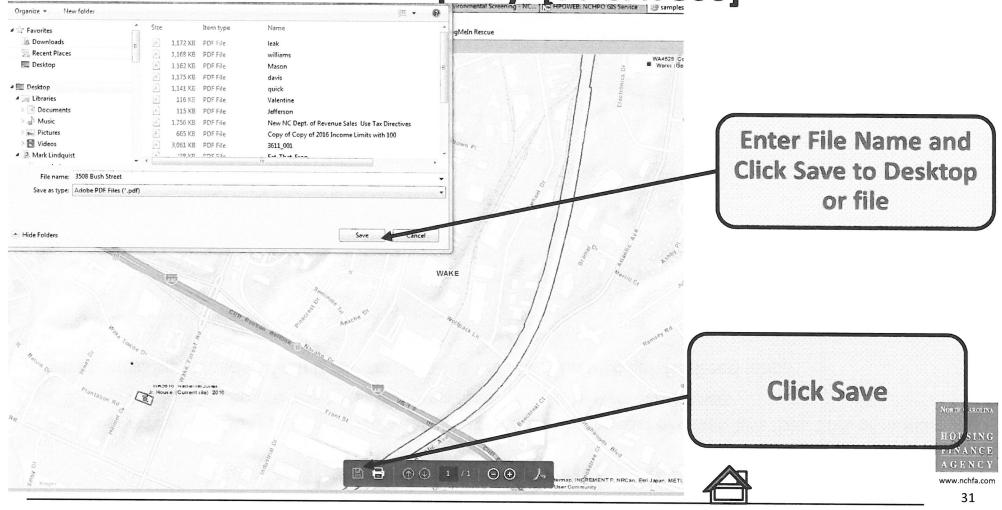
If unit is in or directly adjacent to a historic district a Historic Evaluation Request and SHPO Response Letter must be uploaded.











Floodplain Management: [24 CFR 55]

If answer is No to located outside a 100 year floodplain and No to cost of rehab less than 50% of market value question, a 8-step process must be completed. Call NCHFA for assistance.

A map must be uploaded even if the answers are Yes. Click on web link for flood map.

Floodplain Management: [24 CFR 55, Executive Order 11988] http://fris.nc.gov/fris/index.aspx?ST=NC (attach color map)		
FIRM Panel Number?		
FIRM Panel Effective Date?		
Is the unit located outside of a 100-year floodplain?	No	~
Is the cost of rehab <50% of the market value of the home before rehabilitation?	No	~
Please submit documentation of the 8-step process and contact NCHFA.		





Floodplain Management: [24 CFR 55]



Floodplain Management: [24 CFR 55, Executive Order 11988]

http://fris.nc.gov/fris/index.aspx?ST=NC (attach color map)

FIRM Panel Number?

FIRM Panel Effective Date?

Enter Panel Number and Effective Date

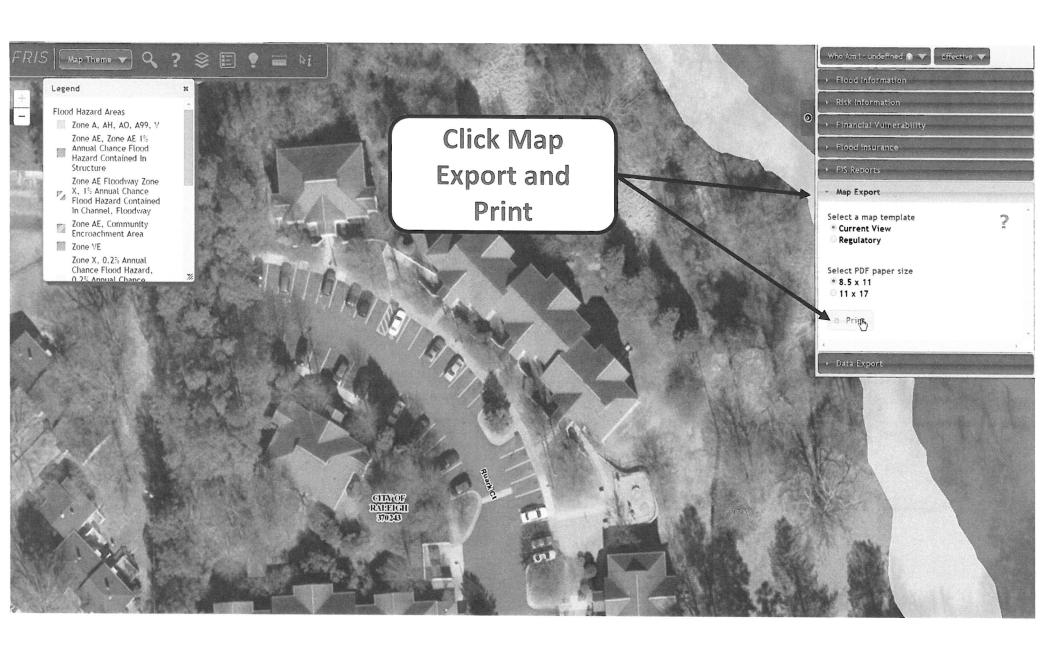




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Floodplain Management: [24 CFR 55]







Name The Map After the Address







North Carolina Floodplain Mapping Program

Panels Political Areas

Cross Sections

TTTT Levee

Flood Hazard Areas

0.2 % Chance Annual Flood Hazard

Future Conditions 1% Annual Chance Flood Hazard



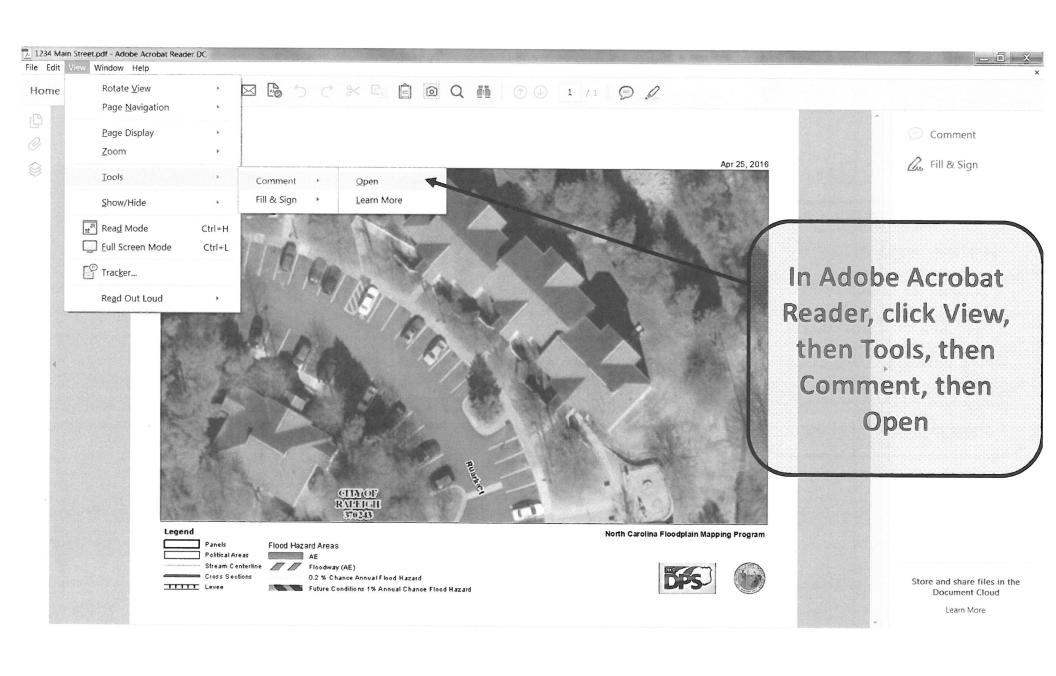


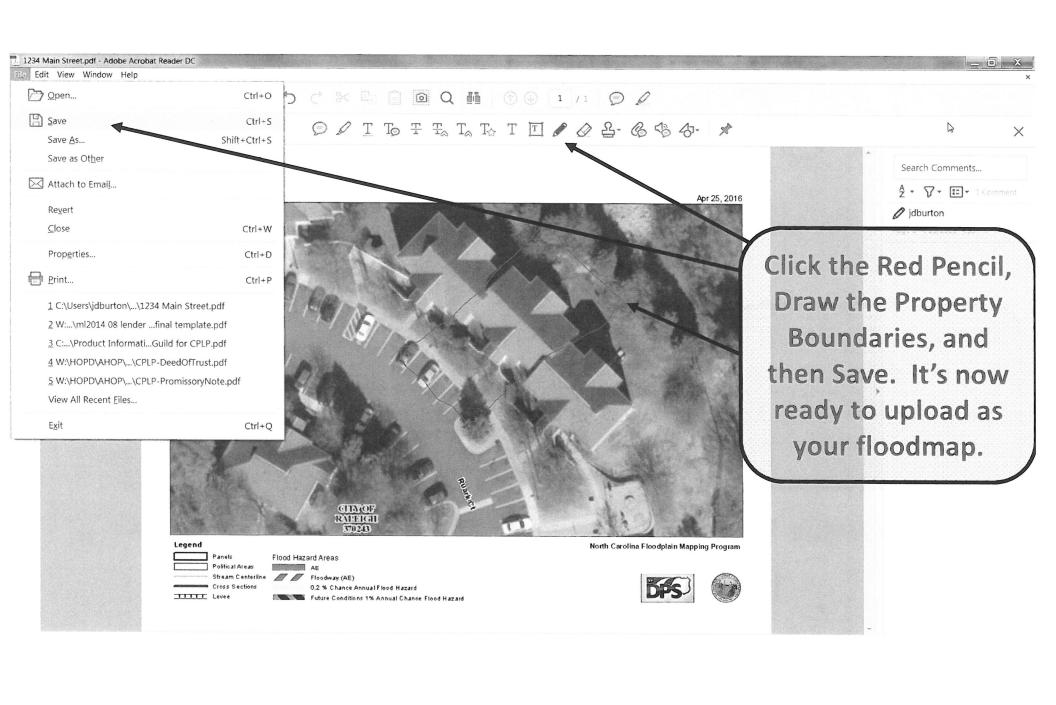
Save the Map where you can find it later. Close the browser map and re-open it from where you saved the file.



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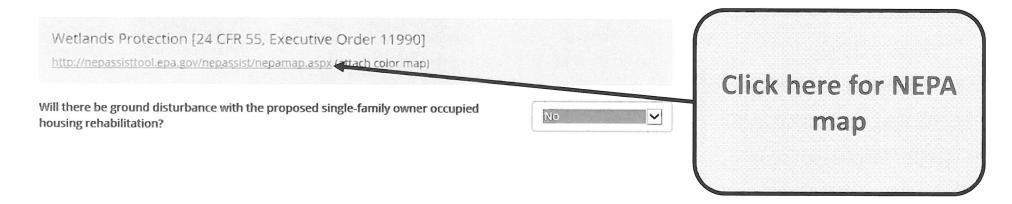
37





Wetlands Protection [24 CFR 55]

If a well or septic is not being repaired or replaced, answer No.

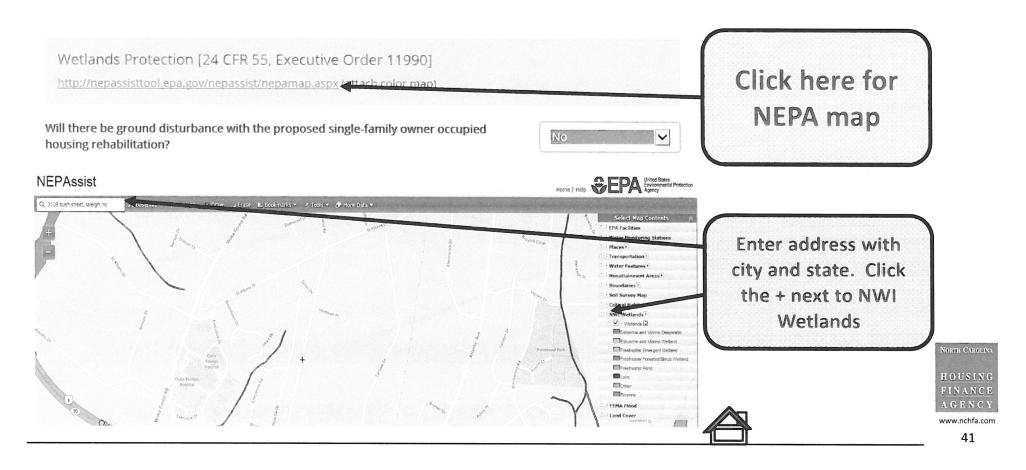




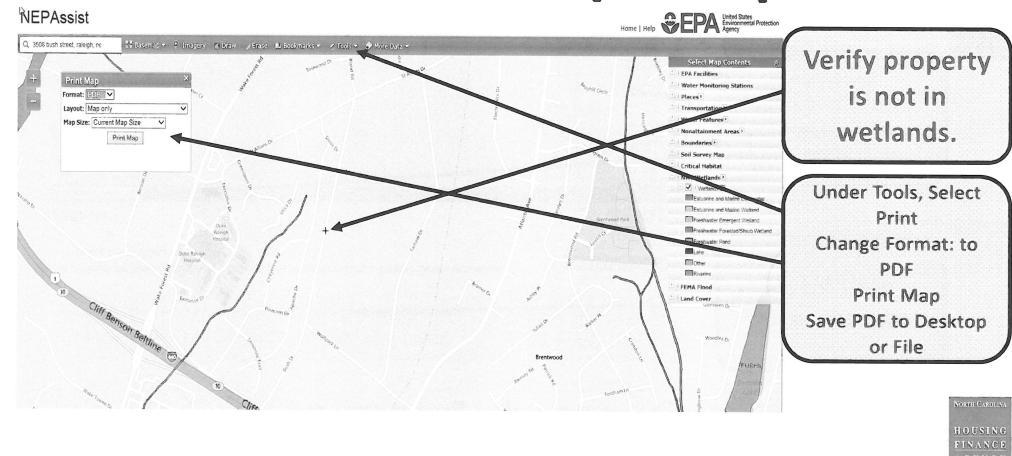


Wetlands Protection [24 CFR 55]

If a well or septic is not being repaired or replaced, answer No.

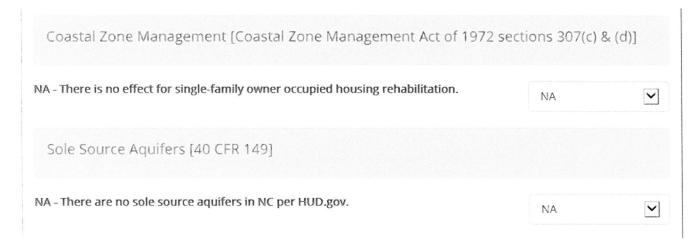


Wetlands Protection [24 CFR 55]





These are default to NA



If a well or septic is not being repaired or replaced, answer No.

Endangered Species [50 CFR 402]

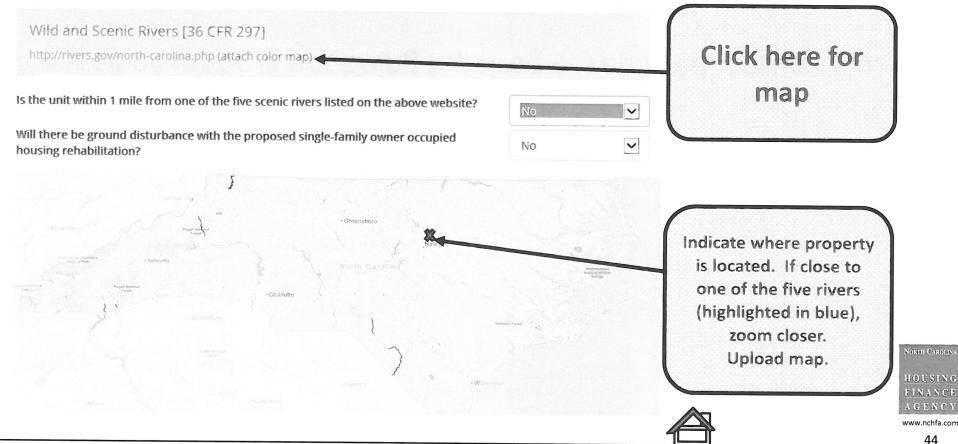
Will there be ground disturbance, vegetation removal, or atypical noise generation?





Wild and Scenic Rivers [36 CFR 297]

If a well or septic is not being repaired or replaced, answer No.



44

Air Quality and Farmland Protection

This is default to NA

Air Quality [40 CFR parts 6,51,61,93] Clean Air Act of 1970

NA - Single-family owner occupied housing rehabilitation does not contribute to long-term air pollution.

If a well or septic is not being repaired or replaced, answer No.

Farmland Protection [7 CFR 658]		
Will there be ground disturbance with the proposed single-family owner occupied housing rehabilitation?	No	~





With Single-Family owner occupied rehabilitation-Mitigation is NOT required, but recommended.

If not changing windows or doors, answer No. Go to next question



If changing windows or door, answer next 3 questions



HOUSING

AGENCY

46

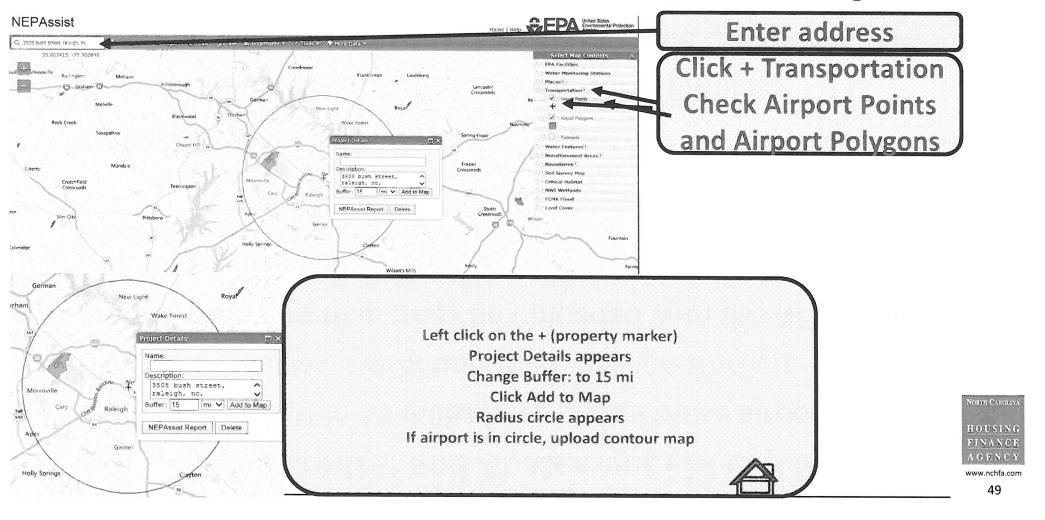
With Single-Family owner occupied rehabilitation-Mitigation is NOT required, but recommended.

If answer is Yes to any of the 3 questions, follow instructions below.

Will the rehab affect the building envelope, (i.e. changing windows or exterior doors)?	Yes	~
Noise Mitigation is not required, but recommended		
Is the unit within 15 miles of a major civilian or military airfield?	Yes	V
Is the unit within 1,000' of a highway or busy road?	Yes	\Sigma
Is the unit within 3,000' of a railroad?	Yes	~
Please submit the following documents: Noise Contour Map (if Is the unit within 15 miles of a major civilian or military airfield. Highway DNL Calculation (if Is the unit within 1,000' of a highway or busy road? is matraffic information at https://www.ncdot.gov/travel/statemapping/trafficvolumemap. Railroad DNL Calculation (if Is the unit within 3,000' of a railroad? is marked "Yes"). P Thomas at 919-733-5564 if you marked "Yes". https://www.hudexchange.info/programs/environmental-review/dnl-calculator/Please contact NCHFA for questions.	arked "Yes"). Plea s/default.html	ase see







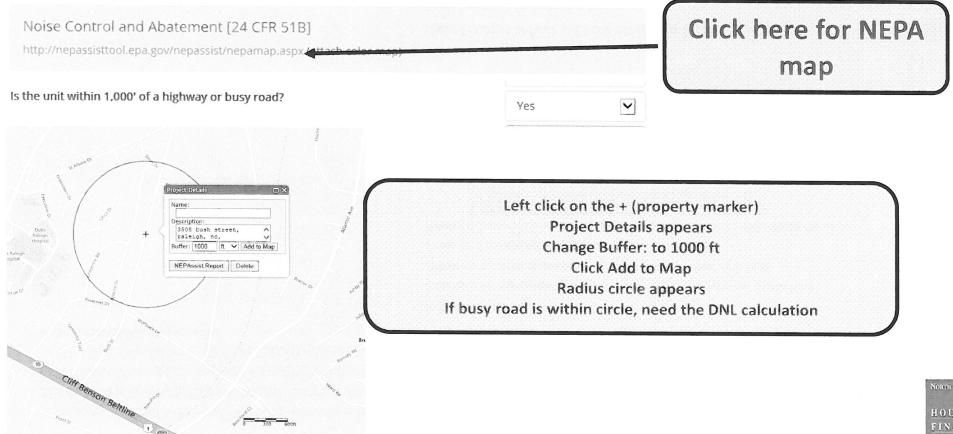
If property is within 15 miles from one of these airports
Charlotte-Douglas, Piedmont-Triad, Raleigh-Durham
A noise exposure map must be uploaded with the NEAP map
Link to airport map:

https://www.faa.gov/airports/environmental/airport_noise/noise_exposure_maps/

Military airports link:

Air installation compatible use zone North Carolina





If property is within 1,000 feet of a busy road. Save and upload

A busy road is Freeway/Highway >40,000 average daily traffic (ADT), Major arteries >25,000 to 40,000 ADT, Arteries >10,000 to 25,000 ADT.

Link for NCDOT: https://www.ncdot.gov/projects/trafficsurvey/

Link for DNL Calculator: https://www.hudexchange.info/environmental-review/dnl-calculator/

Follow directions on website.

ONL Calculator	r		
Site ID			
Record Date			
User's Name			
Road # 1 Name:			
Road #1			
Vehicle Type	Cars 🗆	Medium Trucks	Heavy Trucks 🗌
Effective Distance			
Distance to Stop Sign			
Average Speed			
Average Daily Trips (AD	T)		
Night Fraction of ADT			
Road Gradient (%)			
Vehicle DNL			
Calculate Road #1 DNI		Reset	

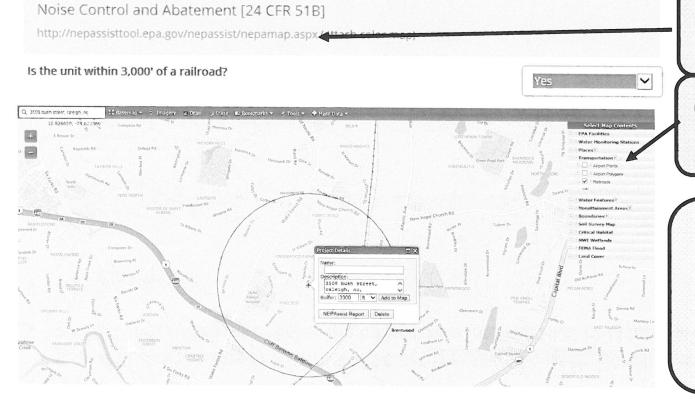
Helpful hints:

Effective Distance-use google map or NEPA map to measure feet
Distance to stop sign-Leave blank if greater than 600 feet
Average Speed-Default for heavy truck is 50 mph
Average Daily Trips-use NCDOT website for traffic count divide by 365

% breakdown	Cars Med. Truck Heavy		Heavy Truck
Interstate Urban	89%	2%	9%
Interstate Rural	80%	3%	17%
Arterial Urban	92%	4%	4%
Arterial Rural	87%	4%	9%

Night Fraction default is 15 per vehicle type Road Gradient % default is 2





Click here for NEPA map

Click + Transportation Check Railroads

Left click on the + (property marker)
Project Details appears
Change Buffer: to 3000 ft
Click Add to Map
Radius circle appears
If railroad is within circle, need the DNL
calculation



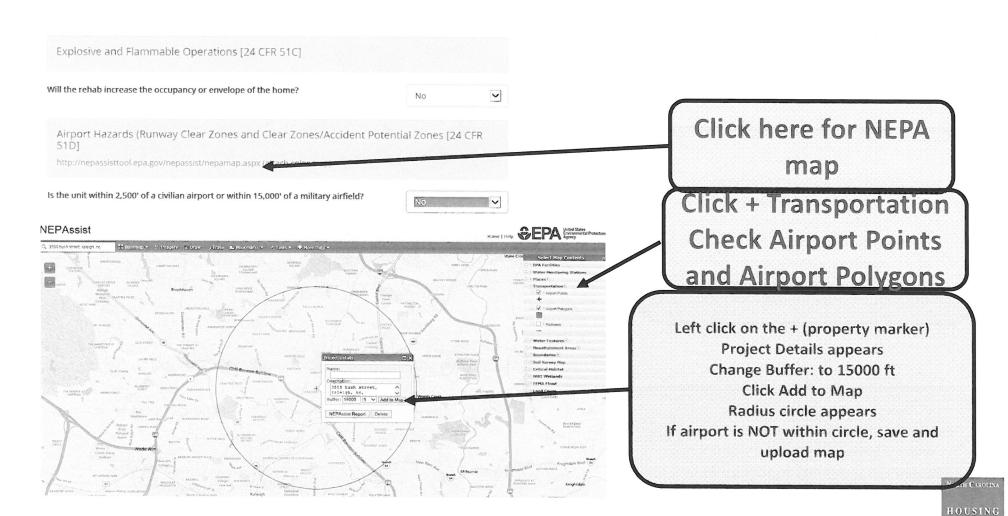
If property is within 3,000 feet of a railroad

Contact Larry Sanders at 919-715-7254 or ldsanders1@ncdot.gov tell him you need this information for a HUD funds rehab unit. Enter the information into the HUD calculator and save and upload.

Railroad #1 Track Identifier:		
Rail # 1		
Train Type	Electric 🗆	Diesel 🗌
Effective Distance		
Average Train Speed		
Engines per Train		
Railway cars per Train		
Average Train Operations (ATO)		
Night Fraction of ATO		
Railway whistles or horns?	Yes: ☐ No: ☐	Yes: ☐ No: ☐
Bolted Tracks?	Yes: ☐ No: ☐	Yes: ☐ No: ☐
Train DNL		
Calculate Rail #1 DNL		Reset









FINANCE www.nchfa.com

Airport Hazards [24 CFR 51D]

Airport Hazards (Runway Clear Zones and Clear Zones/Accident Potential Zones [24 CFR 51D]

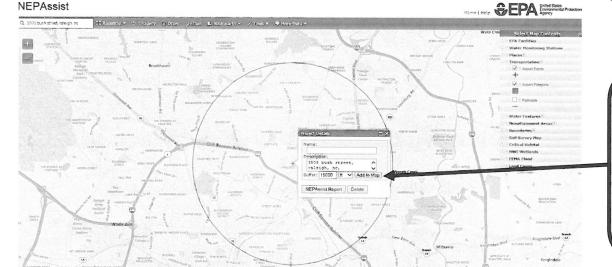
http://nepassisttool.epa.gov/nepassist/nepamap.aspx (attach color map)

Is the unit within 2,500' of a civilian airport or within 15,000' of a military airfield?

Is the cost of rehab <75% of the market value of the structure before rehabilitation?



If unit IS within the circle and the cost of rehab is less than 75% of market value before rehabilitation, save and upload map



Left click on the + (property marker)
Project Details appears
Change Buffer: to 15000 ft
Click Add to Map
Radius circle appears
If airport is NOT within circle, save and upload map



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Airport Hazards [24 CFR 51D]

Airport Hazards (Runway Clear Zones and Clear Zones/Accident Potential Zones [24 CFR 51D]

http://nepassisttool.epa.gov/nepassist/nepamap.aspx (attach color map)

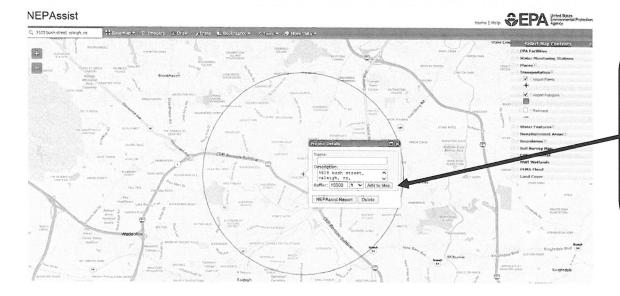
Is the unit within 2,500' of a civilian airport or within 15,000' of a military airfield?

Is the cost of rehab <75% of the market value of the structure before rehabilitation?



If unit IS within the circle and the cost of rehab is GREATER than 75% of market value before rehabilitation, unit is INELIGIBLE and cannot use SFRLP fund

Unit is ineligible - https://www.hudexchange.info/environmental-review/airport-hazards/



Left click on the + (property marker)
Project Details appears
Change Buffer: to 15000 ft
Click Add to Map
Radius circle appears
If airport is NOT within circle, save and
upload map

HOUSING FINANCE AGENCY



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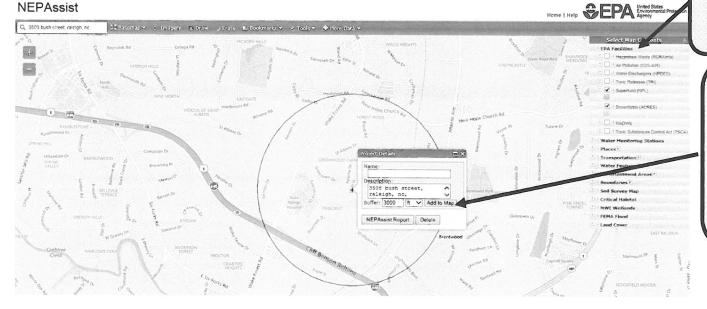
Contamination and Toxic Substances[24 CFR 52.5(i)(2)]

Contamination and Toxic Substances [24 CFR 58.5(i)(2)] http://nepassisttool.epa.gov/nepassist/nepamap.aspx (attach color map)

Is the unit within 3,000' of a Brownfields or Superfund site?

V

NEPAssist



Click here for NEPA map

Click + EPA Facilities Check Superfund and **Brownfields**

Left click on the + (property marker) **Project Details appears** Change Buffer: to 3000 ft Click Add to Map Radius circle appears If icons are NOT within circle, save and upload map





Contamination and Toxic Substances[24 CFR 52.5(i)(2)]

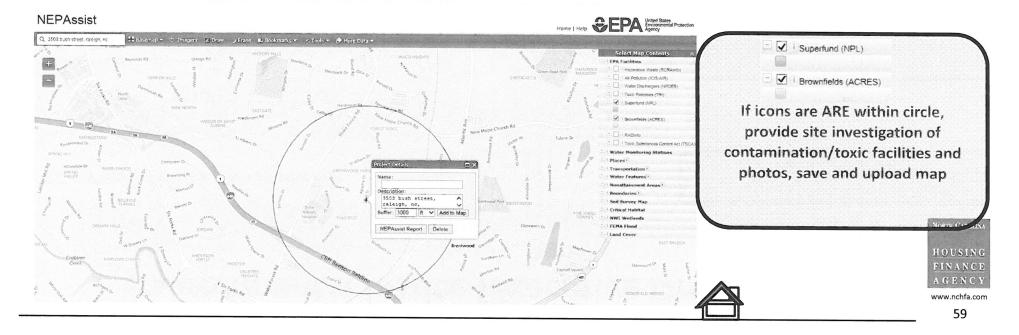
Contamination and Toxic Substances [24 CFR 58.5(i)(2)]

http://nepassisttool.epa.gov/nepassist/nepamap.aspx (attach color map)

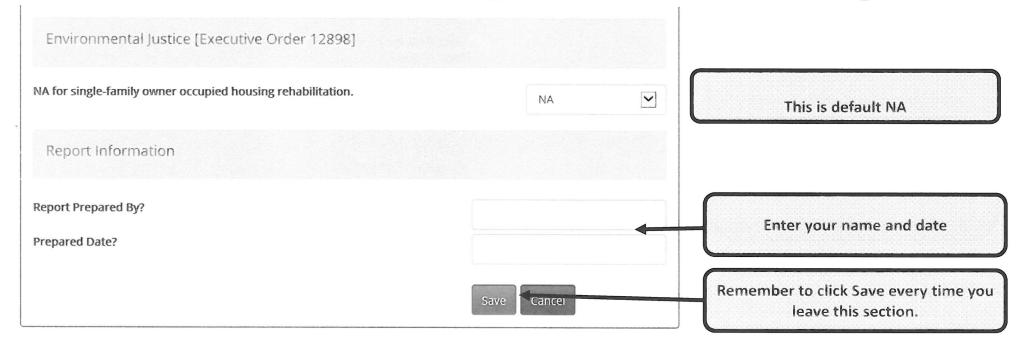
Is the unit within 3,000' of a Brownfields or Superfund site?

Yes

Please provide site investigation of type(s) of contamination/toxic facilities and photos.

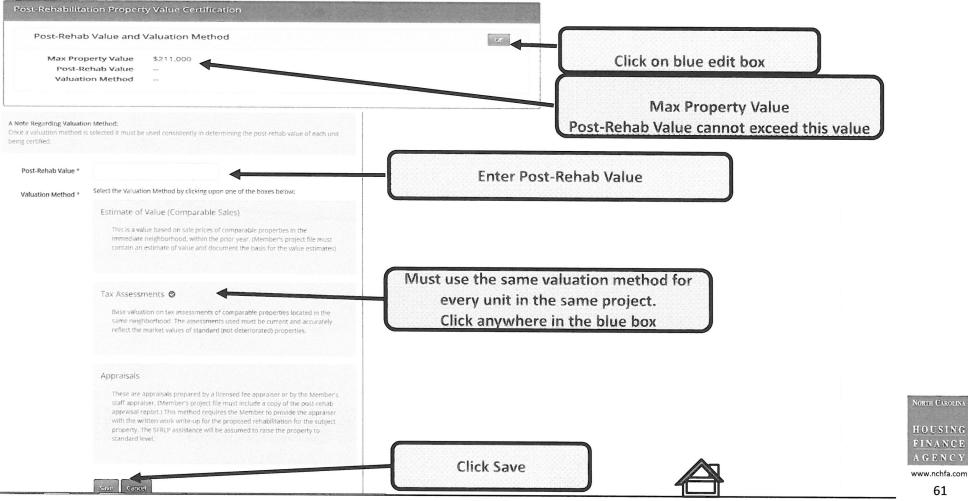


Environmental Justice [Executive Order 12898]



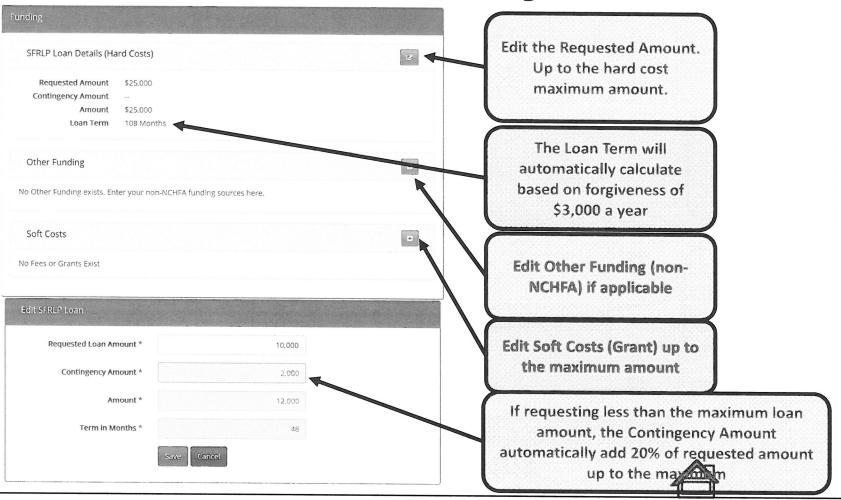


Post-Rehabilitation Property Value Certification



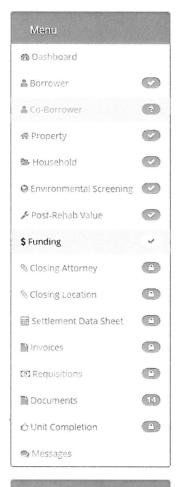
SFRLP SFRLP1607 9205601-001 Unit Settings 🔅 John Smith 3508 Bush Street The unit is still Raleigh, NC 28609 - Wake County in Pending Setup status 2 Dashboard Loan Status & Borrower Pending Setup (2) & Co-Borrower 骨 Property Next Menu item (2) > Household to complete is ⊕ Environmental Screening Post-Rehab Value (2) General \$Funding \$ Funding Loan Amount \$25,000 **Assigned Contact** Eric Evans % Closing Attorney 0 0 **%** Closing Location 圖 Settlement Data Sheet 0 Important Dates 0 Invoices **Date Reserved** @ Requisitions Date Approved **Anticipated Closing Date** (12) **Documents** FINANCE O Unit Completion Messages Messages www.nchfa.com 62

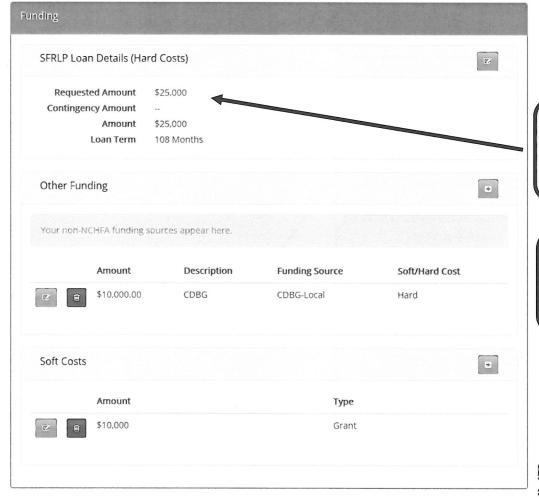
\$Funding





\$Funding





Funding Section is complete

Enter other funding amounts and sources, if applicable

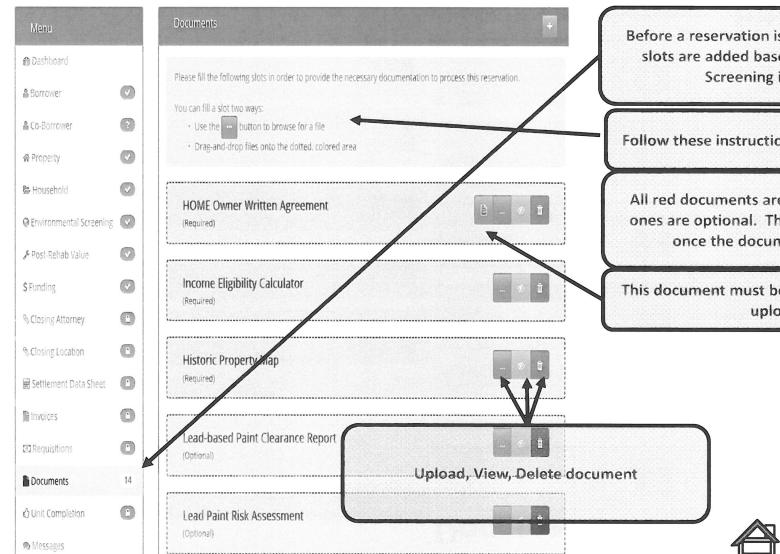


Acations

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Documents





Before a reservation is submitted, document slots are added based on Environmental Screening information

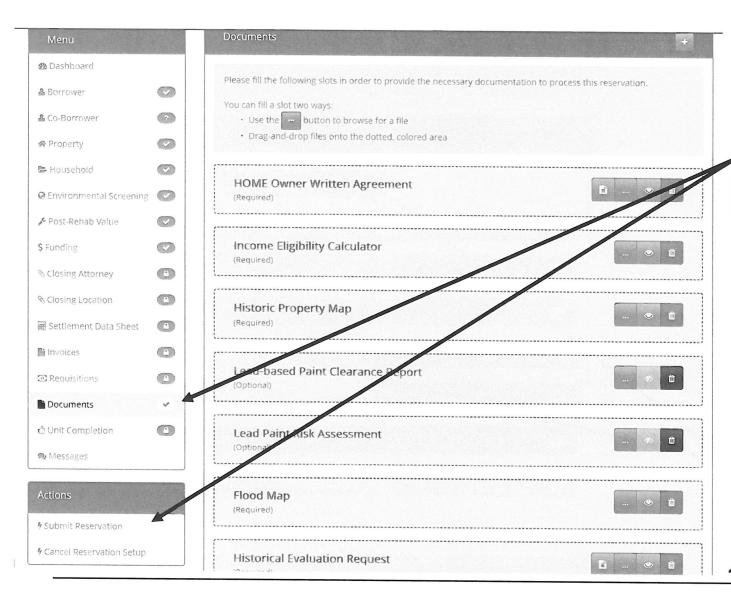
Follow these instructions on uploading the files

All red documents are required and the blue ones are optional. The boxes will turn green once the document is uploaded.

This document must be generated, signed, and uploaded.

NORTH CAROLINA

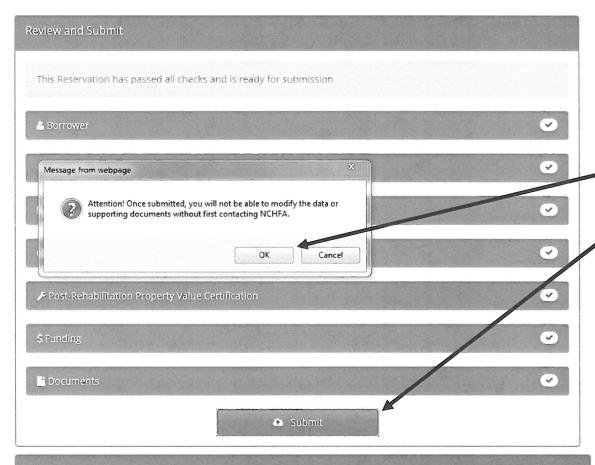
www.nchfa.com



Once all the required documents are uploaded, click under the Actions Menu, Submit Reservation







You will be able to review all the entered information and make any necessary changes.

Click Submit

Click OK

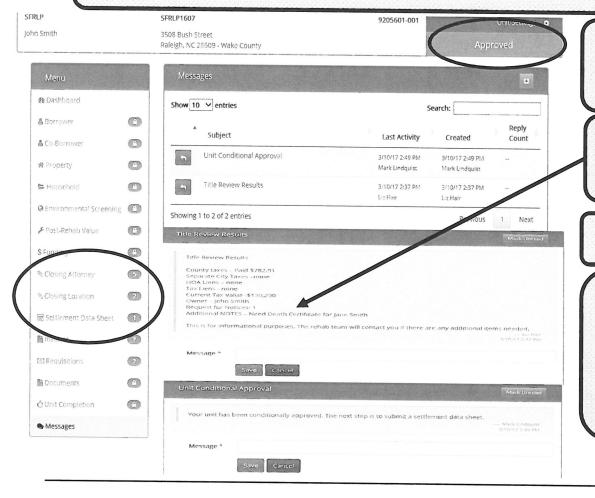
Reservation Submittee

Your reservation has been submitted for review.





After the reservation is submitted it triggers us to review all the uploaded documents and our legal team to start the title search



When the title search is completed you will receive an email to check messages

If documentation is requested a new document slot will be added to upload

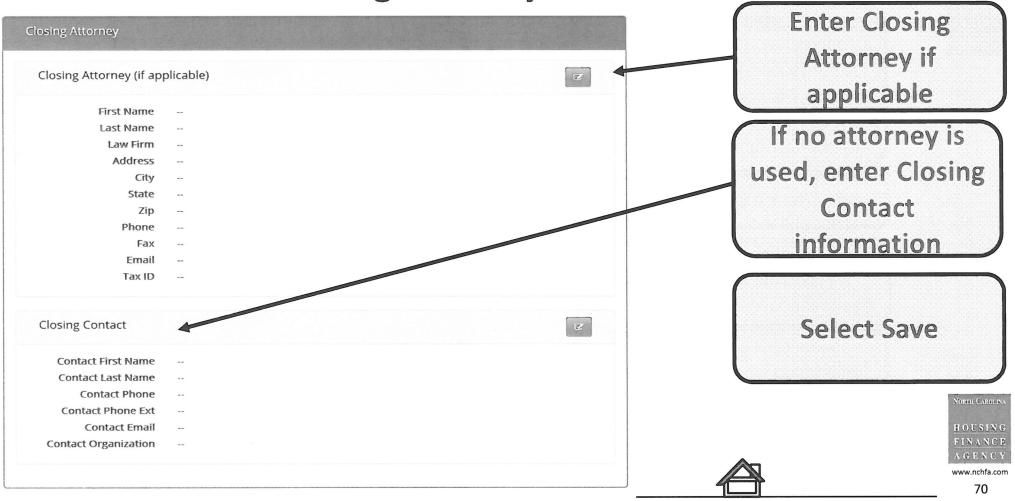
You can reply with a message

When the unit is approved you will receive an email to check messages and the next step is to submit a settlement data sheet, attorney information, closing date

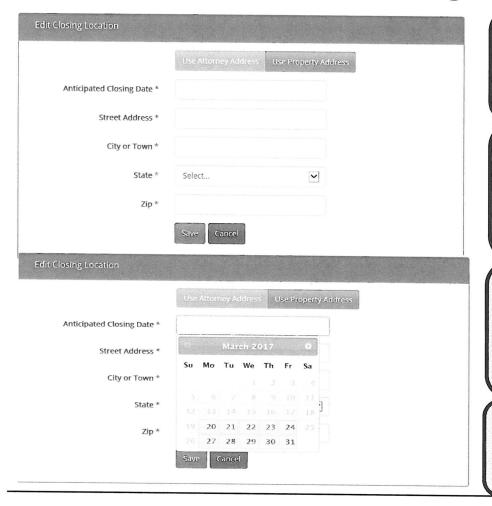




Closing Attorney and Contact



Closing Location



Edit Closing Location

If no attorney is used, enter Closing Contact information

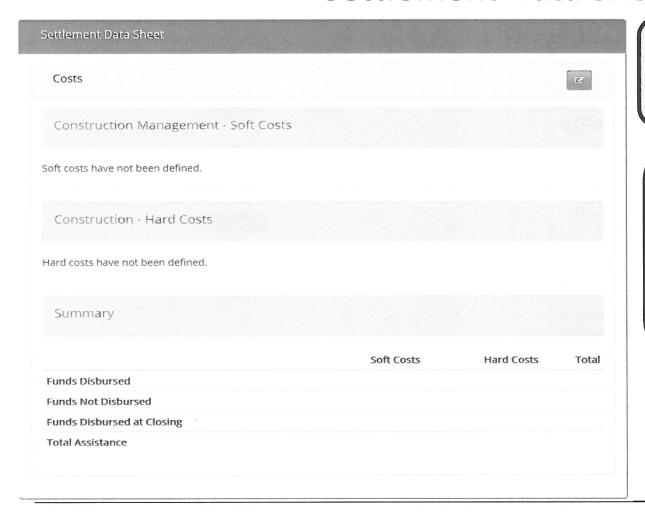
Use the calendar to select a closing date. If the date is "grayed" out, it is NOT available

Select Save





Settlement Data Sheet



Edit the Soft Cost and Hard Cost

The loan documents and grant agreement will be created based on these costs





Edit Settlement Data Sheet Costs

Construction Management - Soft Costs

Category	Amount	Budgeted	Funds D	isbursed
▲ Outreach & Advertising	300	250	No	~
Environmental Review Preparation	250	250	No	~
Asbestos Testing/ Clearance	650	650	No	V
Radon Testing	100	100	No	~
LBP Inspection/ Risk Assessment	550	550	No	~
LBP Clearance	500	500	No	~
Loan document execution, recording & legal fees	450	450	No	~
Pre-rehab Inspection including scope of work	400	400	No	~
Work write-ups	1,600	1,600	No	~
Cost estimate	250	250	No	~
Project & construction management	4,800	4,800	No	~
Flood Insurance (units in Flood Hazard Zones)	0		No	~
Post-rehab value certification	200	200	No	V

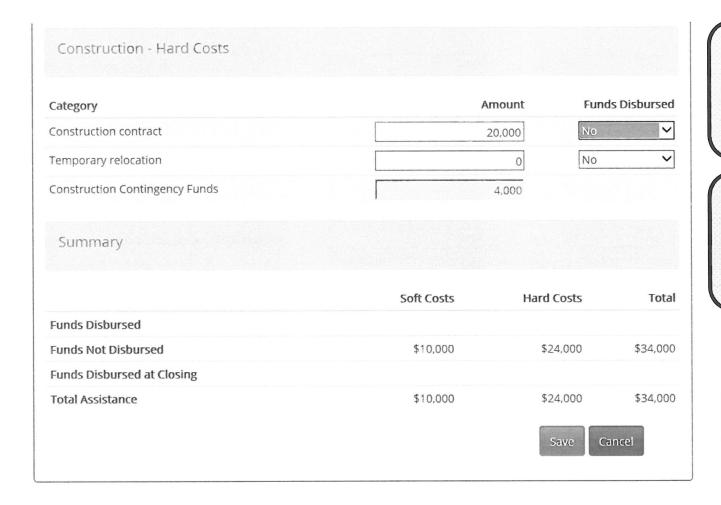
The Amount is automatically entered based on the Budgeted Amount

If an amount is edited greater than the budget, a warning will appear

The total Soft Cost amount cannot be greater than the budget amount







Enter the Construction contract amount (Hard cost/Loan amount)

If amount is less than the maximum a 20% contingency will be added

Select Save

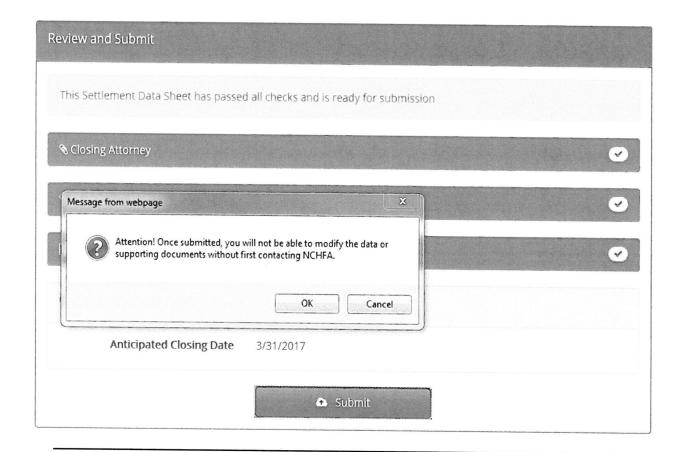




Actions

5 Submit Settlement Data Sheet

Select Action-Submit Settlement Data Sheet



Review and Submit
Our legal team will send all
the closing documents to the
closing contact by the
anticipated closing date

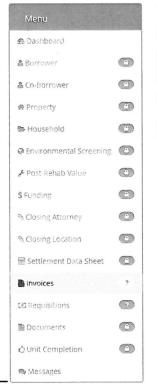
Submit all original closing documents within 5 days of closing. Recorded documents may be later.

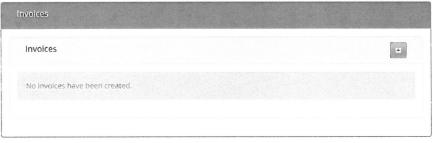




Soft cost may be disbursed before closing.

Hard cost may be disbursed after closing and the agency has received the closing documents.

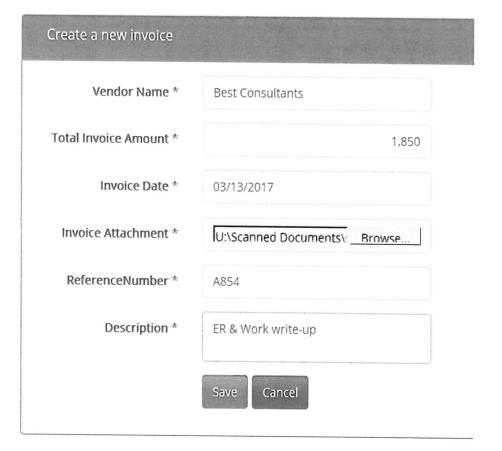




An invoice must be uploaded before a requisition can be created.



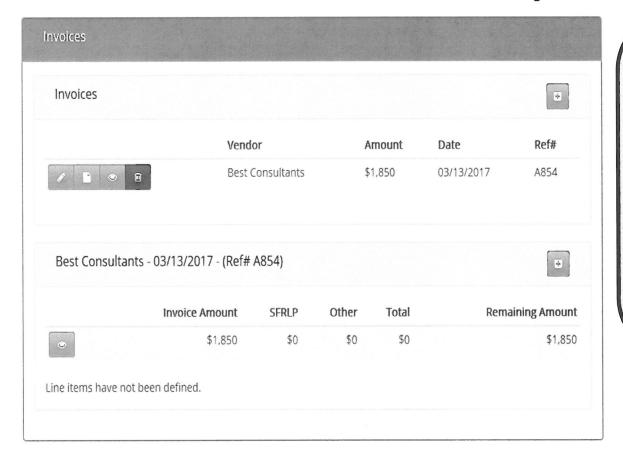








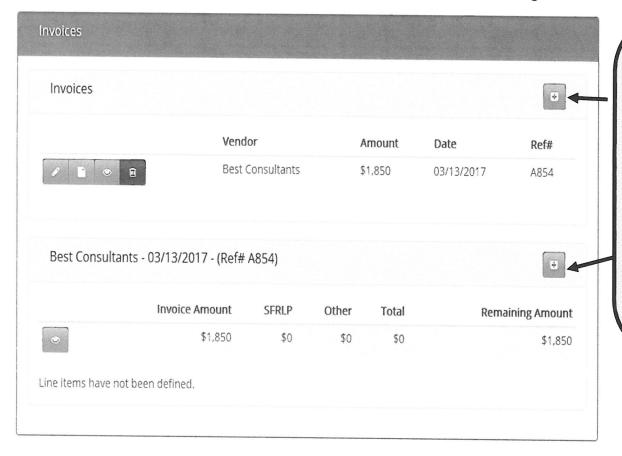




1st icon-Edit invoice
2nd icon-View invoice
3rd icon-Invoice
Description
4th icon-Delete invoice





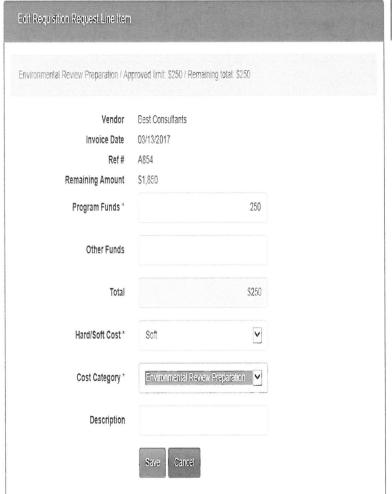


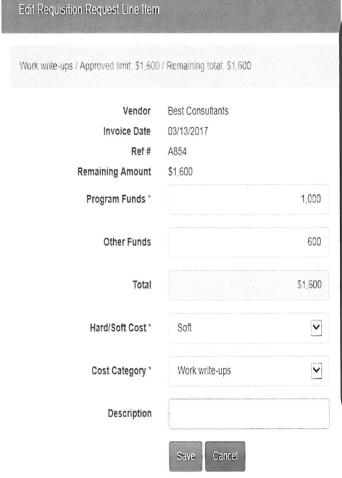
Select + to add additional invoices

Select + to edit requisition request line item









Enter the requested amount of funds. This can be all or part of the invoice amount.

Enter other funds if applicable.

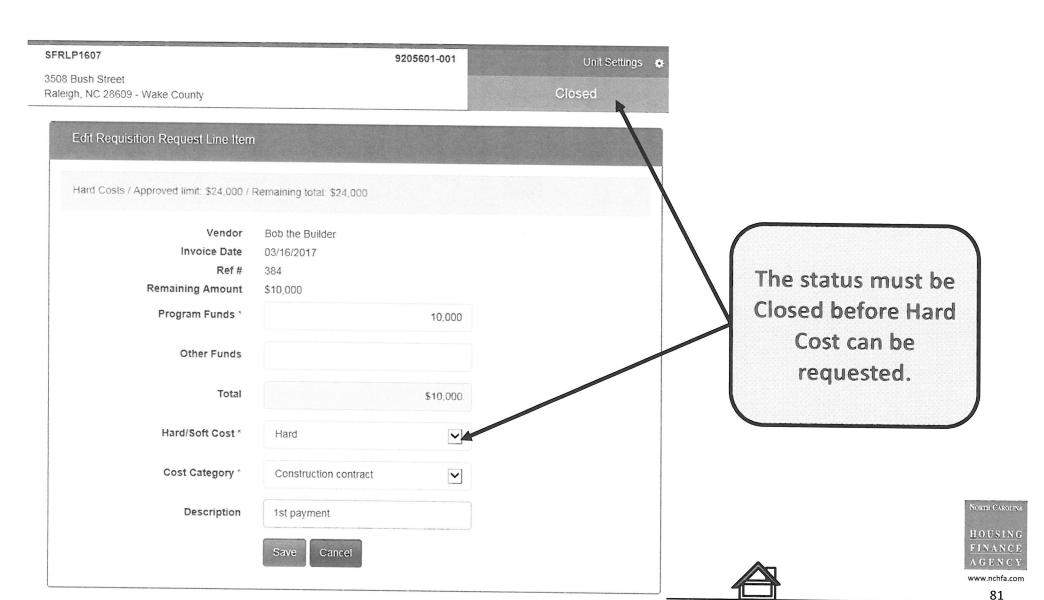
Select Hard or Soft Cost.

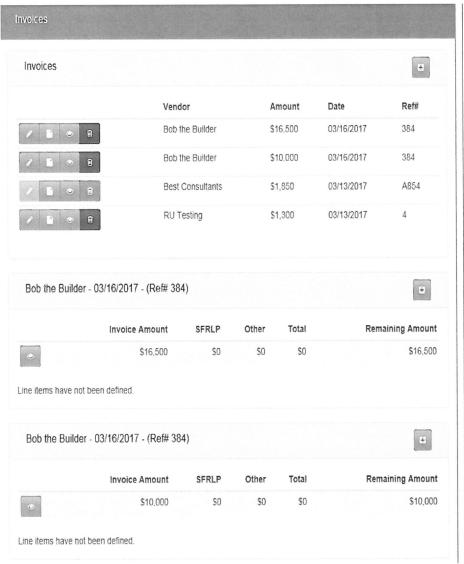
For soft cost, each Cost Category must be entered separately.

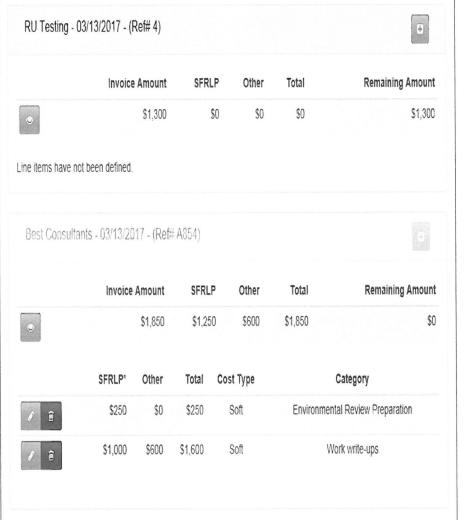
Notice the balance is displayed.

Description is optional.

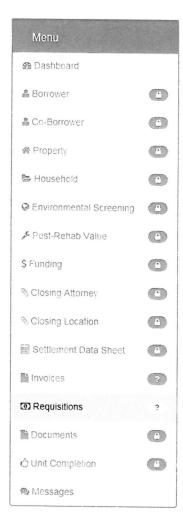


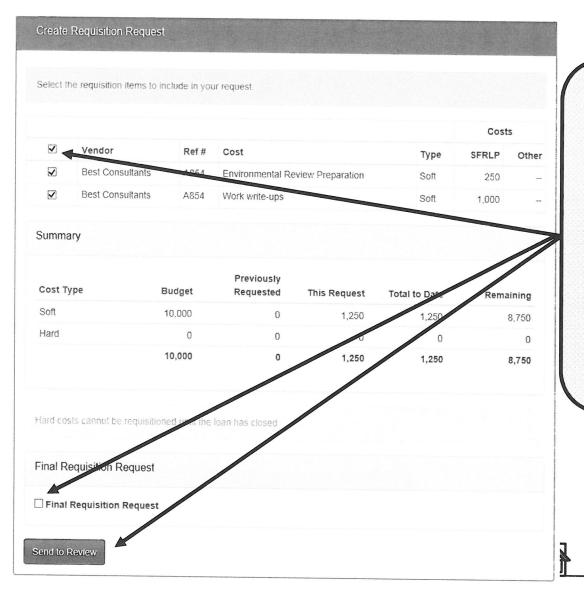












Select line item or

1st box if
requesting entire
amount.
Select Final
Requisition
Request if last
requisition.
Select Send to
Review.

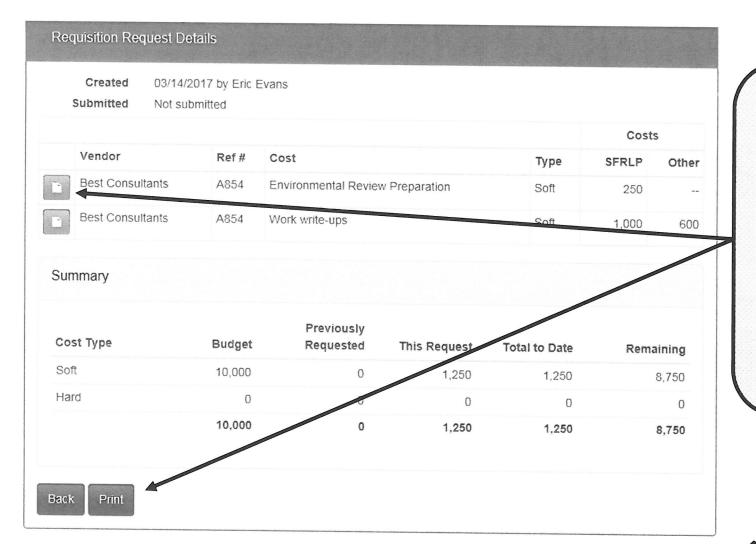


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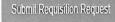




Select invoice icon to view invoice.
Select Print if a hard copy is needed.







Created 03/15/2017 by Eric Evans

Submitted Not submitted

				Costs	5
Vendor	Ref#	Cost	Туре	SFRLP	Other
RU Testing	4	Asbestos Testing/ Clearance	Soft	650	
RU Testing	4	Radon Testing	Soft	100	_
RU Testing	4	LBP Inspection/ Risk Assessment	Soft	550	-
Bob the Builder	384	Construction contract	Hard	10,000	-
		— 1st payment			
Bob the Builder	b the Builder 384	Construction contract	Hard	6,500	
Section 1		— 2nd and final payment			

Summary

Cost Type	Budget	Previously Requested	This Request	Total to Date	Remaining
Soft	10,000	1,250	1,300	2,550	7.450
Hard	24,000	0	16,500	16,500	7,500
	34,000	1,250	17,800	19,050	14,950

Certification and Terms

I certify that the data presented in this requisition is correct, that this requisition is in accordance with the terms and conditions of the SFRLP Program Funding Agreement and that the amount requested is not in excess of current needs. I understand that if funds are not disbursed according to federal regulations, funds will immediately be returned to NCHFA (subject to interest). I understand and will comply with regulations requiring a Unit Completion Report (UCR) to be submitted to NCHFA within 60 days of the date of the final disbursement check for hard and soft costs from NCHFA for each unit assisted.

In addition, I certify that I, Eric Evans, have been authorized to submit requisitions for this unit.

Yes

You are now submitting the final requisition to NCHFA. Once completed, you will need to submit the Unit Completion Report. Once the final requisition has been submitted, no more money can be drawn down from this unit.

The above is true and correct *

ubmit Cancel

Reject

Reason *

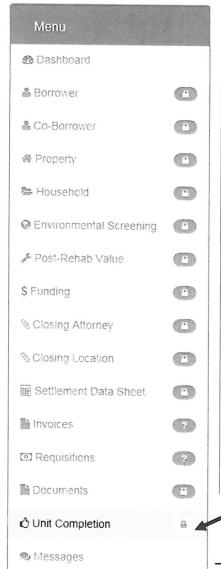
Reject

The signatory authority will view the requisitions by selecting the Menu-Requisitions.

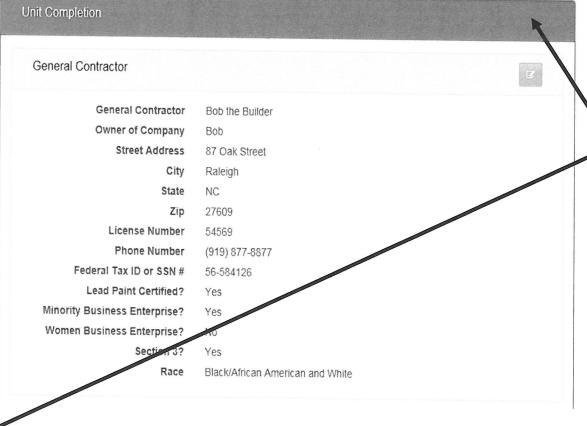
Select Yes to Submit or Select Reject and enter a reason.



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Unit Completion



The signatory authority will view the requisitions by selecting the Menu-Requisitions.

Select Yes to Submit or Select Reject and enter a reason.



www.nchfa.com

Contacts

If you have any questions or issues please contact your rehab officer or Stacy Lewis or Mark Lindquist.

Donna Coleman	919-981-5006	djcoleman@nchfa.com	
Chuck Dopler	919-981-5008	jcdopler@nchfa.com	
Michael Handley	919-877-5627	mhandley@nchfa.com	
Dan McFarland	919-875-3753	dnmcfarland@nchfa.com	
Stacy Lewis	919-877-5707	selewis@nchfa.com	
Mark Lindquist	919-501-4263	mwlindquist@nchfa.com	
Or helpdesk	lpportalassist@nchfa.com		

